Products, Projects, and Services; similarities and differences in architecting

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Abstract

Systems Architecting for project, product and service businesses are slightly different. These differences are reflected in the structure of the processes and the role of the architect. We elaborate the similarities in these businesses and the differences.

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version: 0

logo

TBD

Projects versus Products



unique customer specific catalogue generic

tailored to customer needs

"one size fits all"

tender-contract-execution cost ~= project hours

mass production economy of scale

investment by customer

investment in product design



Convergence of Projects and Products

harvest and use standardized components/products

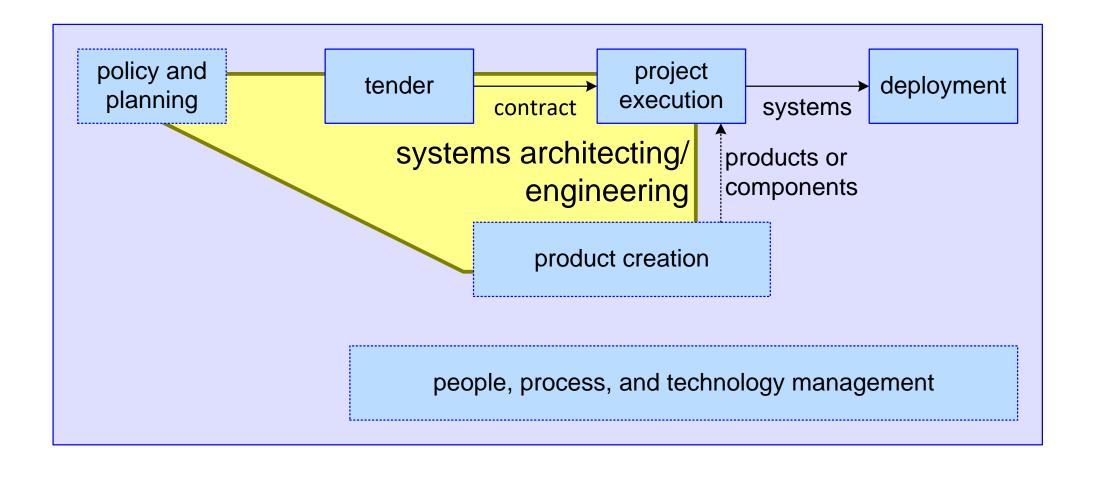
> configuration and customization customer specific at customer site



unique customer specific catalogue generic

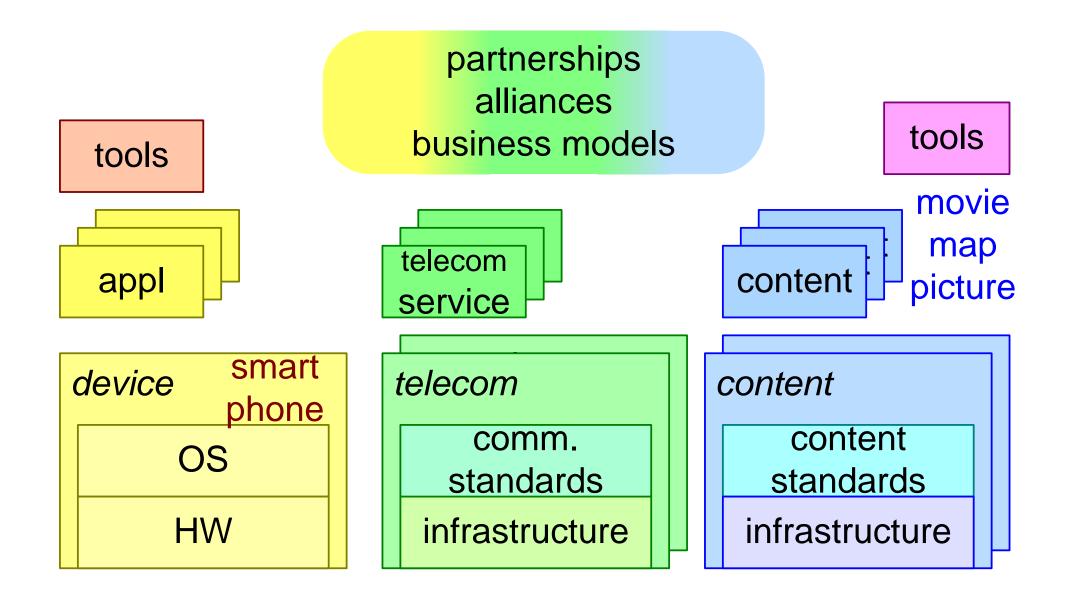


Simplified process diagram for project business



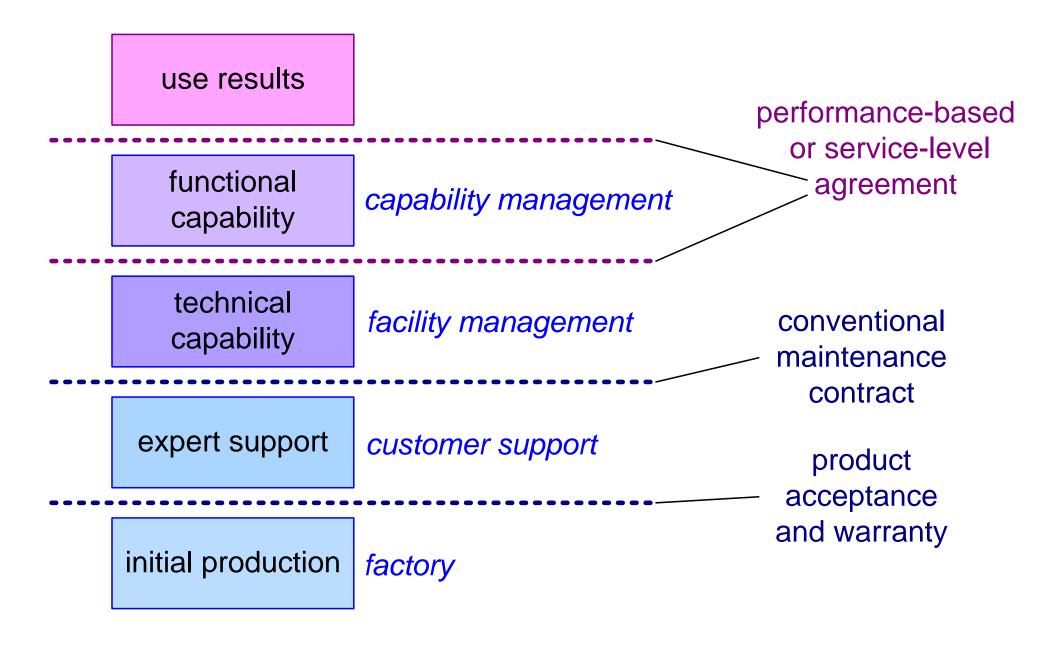


Example of extensive complex of services





Model of operational services





System of Systems

System of Systems

autonomous

different rate of change

many heterogeneous systems

many humans in the loop

geographical distributed

consequences

emergent behavior

lack of understanding and overview

continuous change

more political and economic factors

