The Product Creation Process

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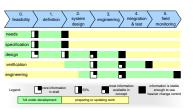
Abstract

The Product Creation Process is described in its context. A phased model for Product Creation is shown. Many organizations use a phased model as blueprint for the way of working. The operational organization of the product creation process is discussed, especially the role of the operational leader.

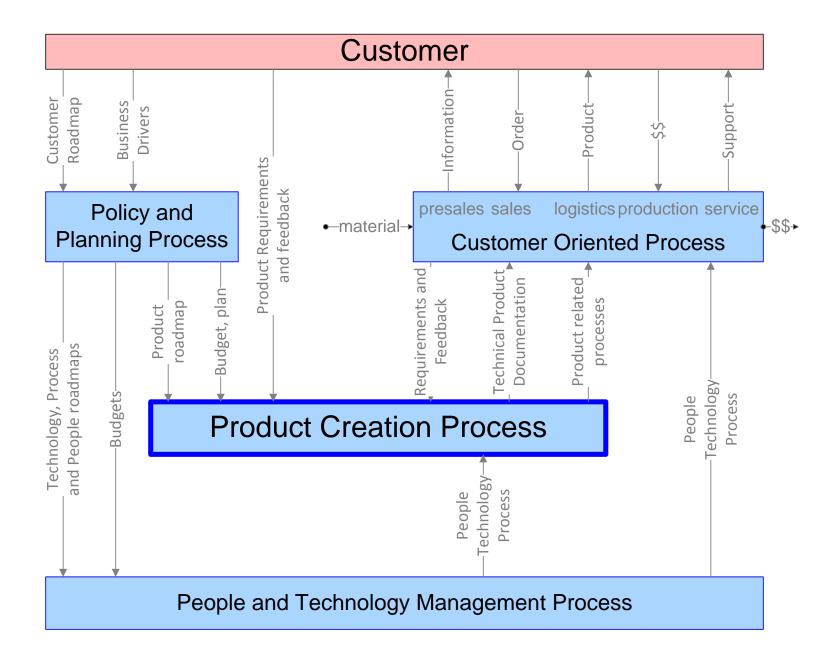
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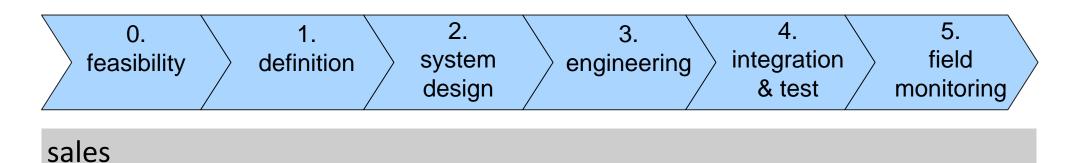


The Product Creation Process in Business Context





Phasing of the PCP at Business Level



logistics

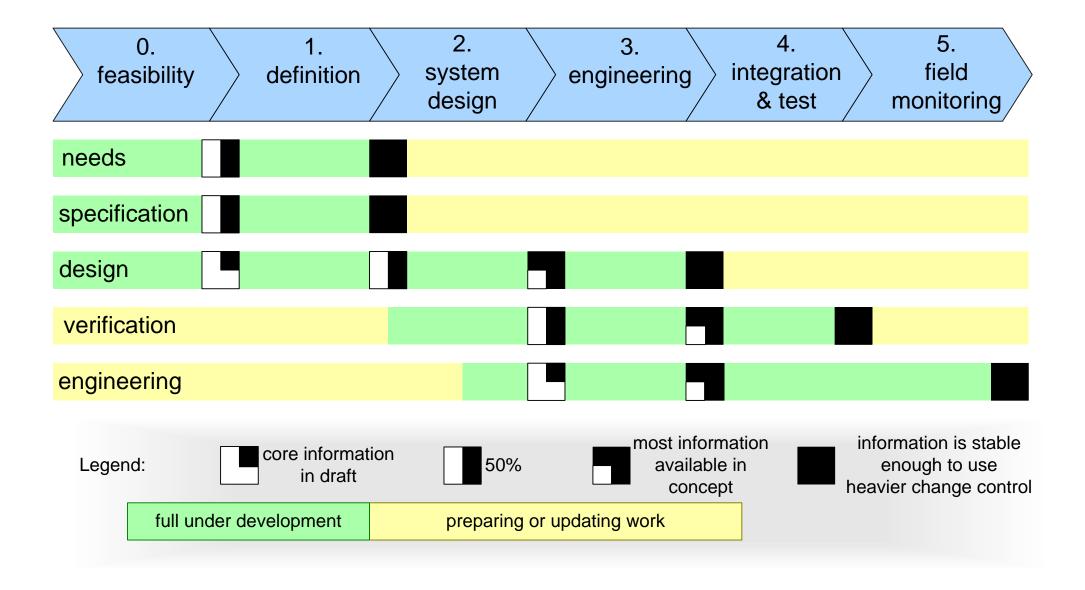
production

service

development & engineering: marketing, project management, design



Phasing the Design Control Process





Advantages and Disadvantages of a Phased Process

benefits

blueprint: how to work

reuse of experience

employees know what and when

reference for management

disadvantages

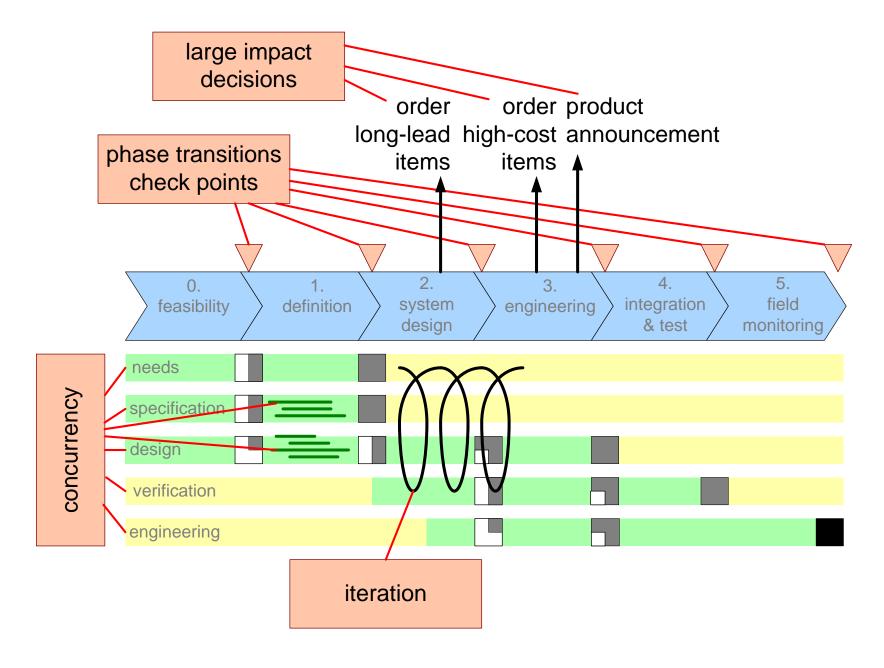
following blueprint blindly

too bureaucratic

transitions treated black and white



Characteristics of a Phase Model





Decisions and Phase Transitions

Define a minimal set of *large-impact* decisions.

Define the mandatory and supporting information required for the decision.

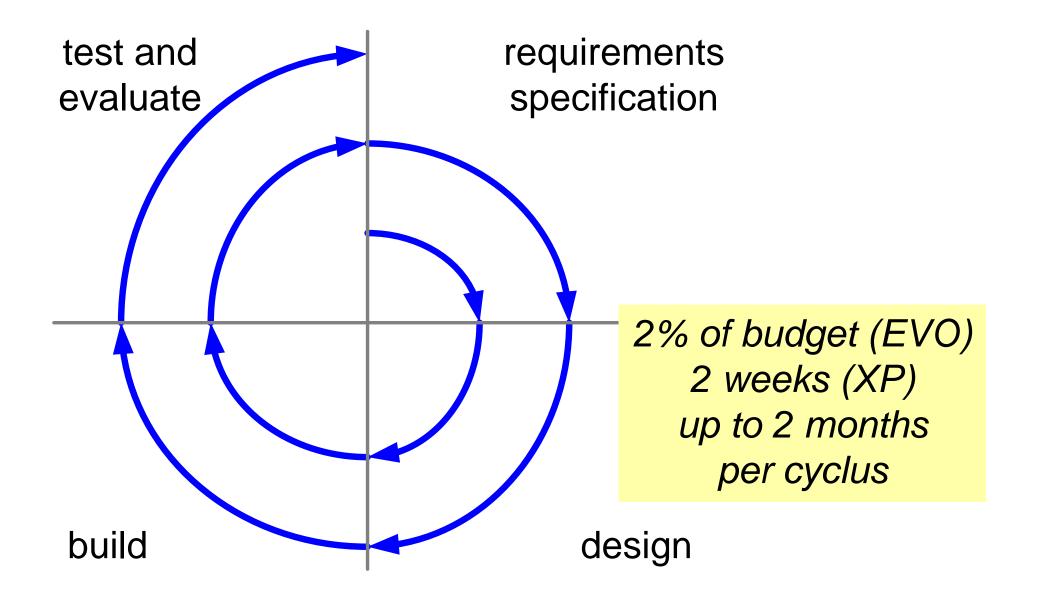
Schedule a decision after the appropriate phase transition.

Decide explicitly.

Communicate the decision clearly and widely.



Evolutionary PCP model



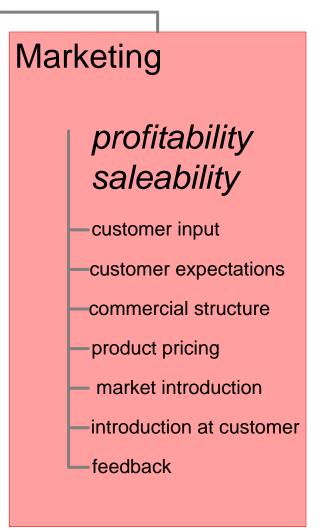


Decomposition of the Product Creation Process

Product Creation Process

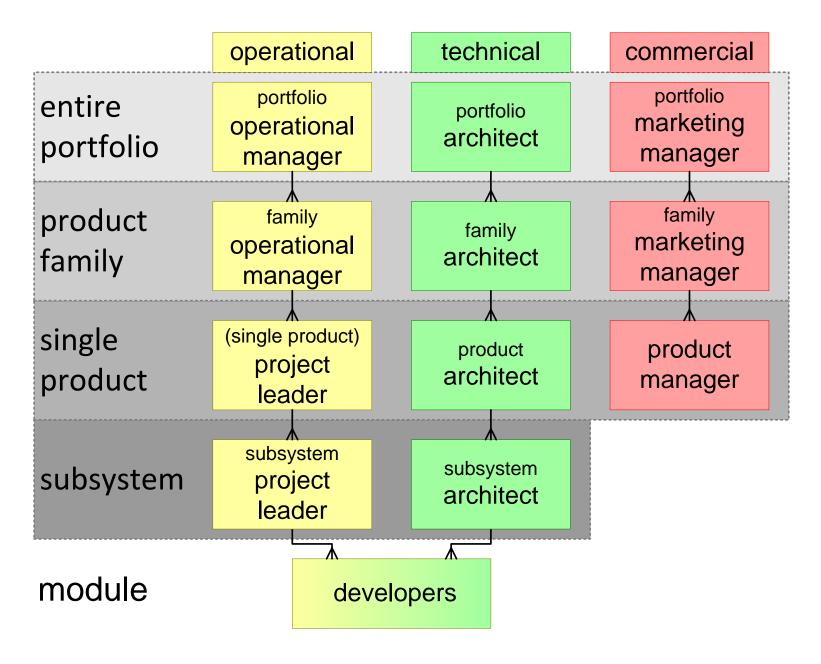
Operational Management specification budget time planning progress control resource management risk management project log





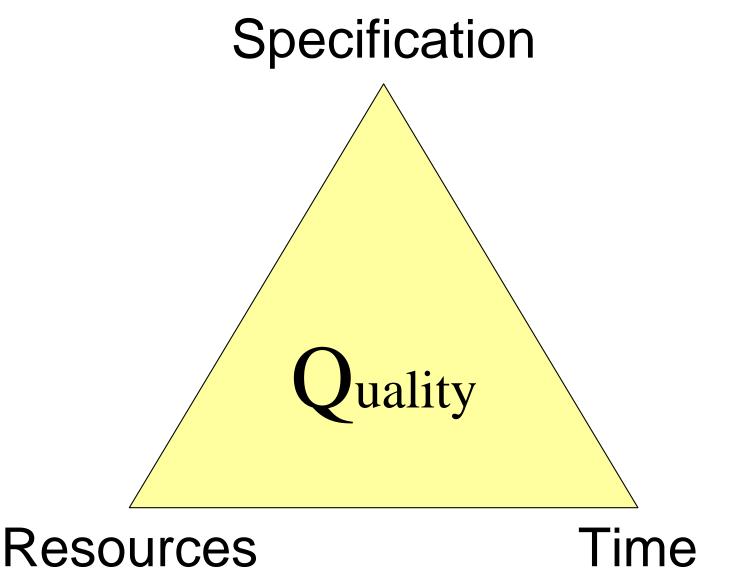


Operational Organization of the PCP



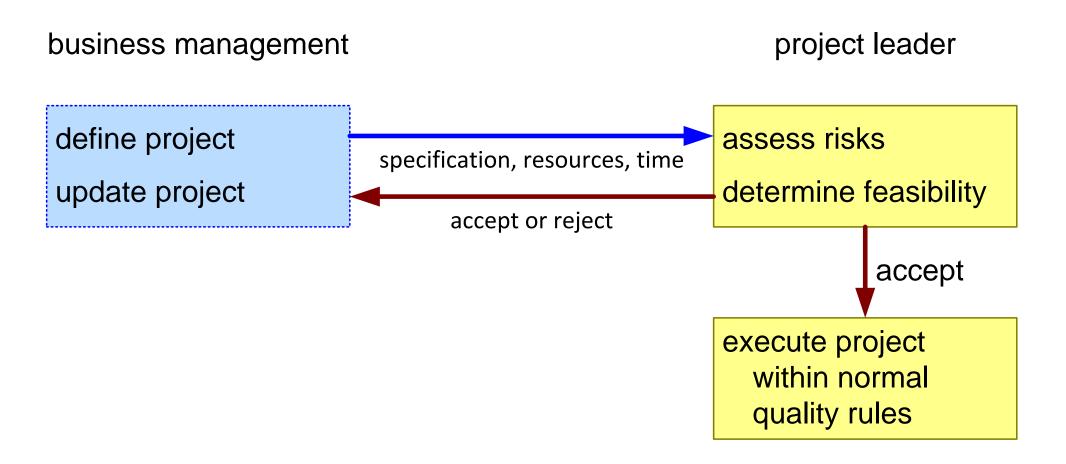


Prime Responsibilities of the Operational Leader





The Rules of the Operational Game





Operational Teams

