# Module Roadmapping

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#### **Abstract**

This module addresses roadmapping.

#### Distribution

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# Roadmapping

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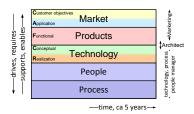
#### **Abstract**

This article describes what a roadmap is, how to create and maintain a roadmap, the involvement of the stakeholders, and criteria for the structure of a roadmap.

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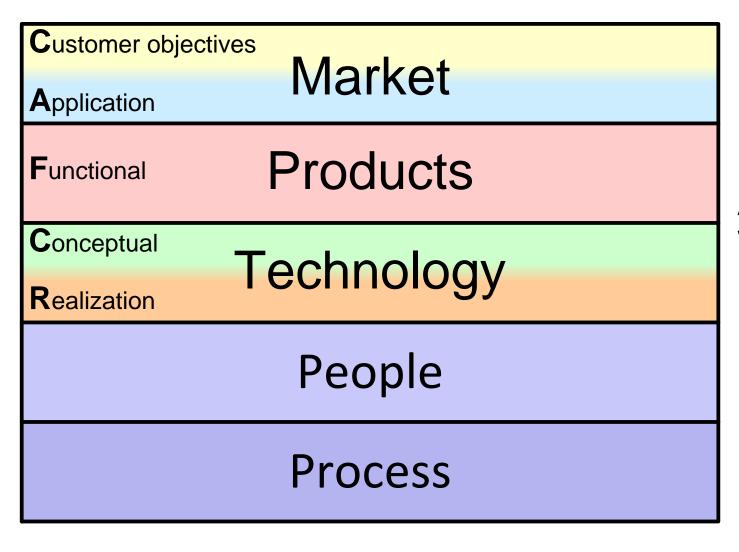
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# The Roadmap Integrates Five Views

–drives, requires– supports, enables

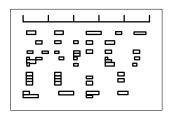


Marketing Architect technology, process people manager

—time, ca 5 years—►



# Granularity of Roadmap Material

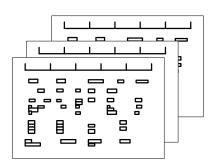


Top-level roadmap

Single page P

Poster

part of many presentations

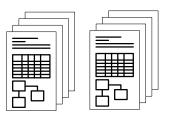


Supporting roadmaps

Single page per view or per driver

Poster

part of many presentations



Supporting reports

Document per relevant subject



# Problems that Occur without Roadmapping

Frequent changes in product policy

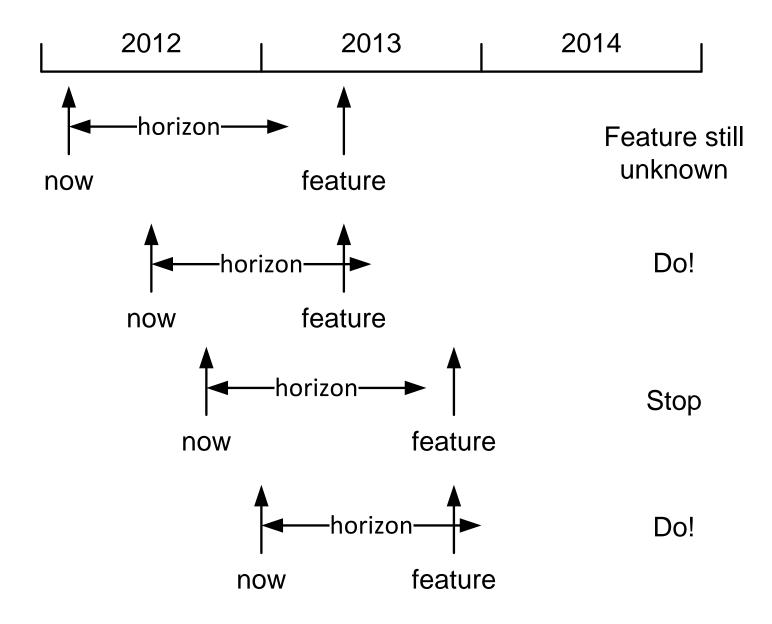
Late start up of long lead activities, such as people recruitment and process change

Diverging activities of teams

Missed market opportunities

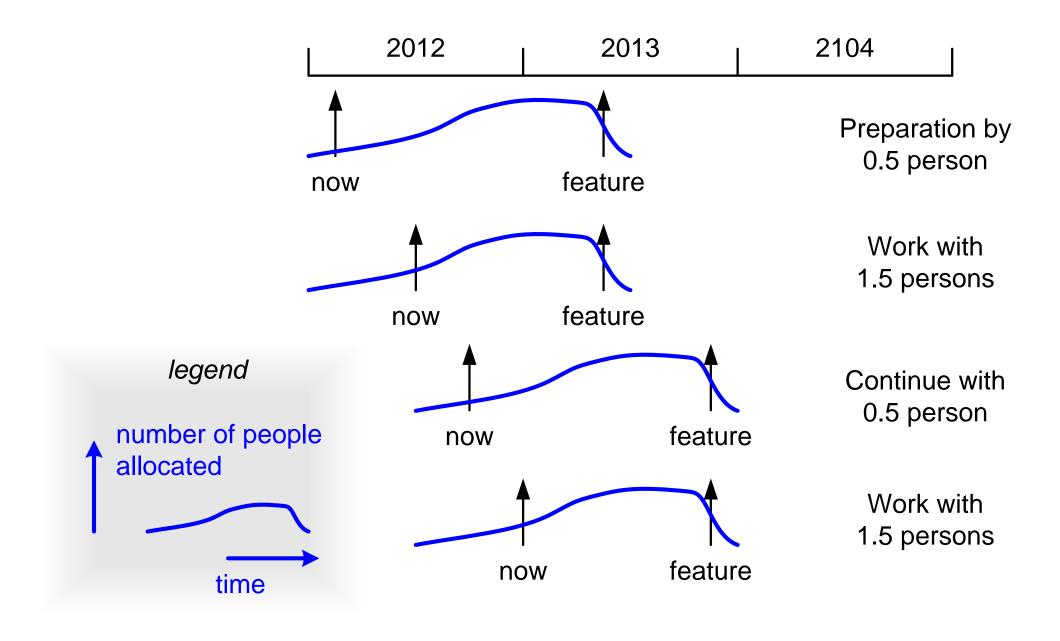


# Management with a Limited Horizon



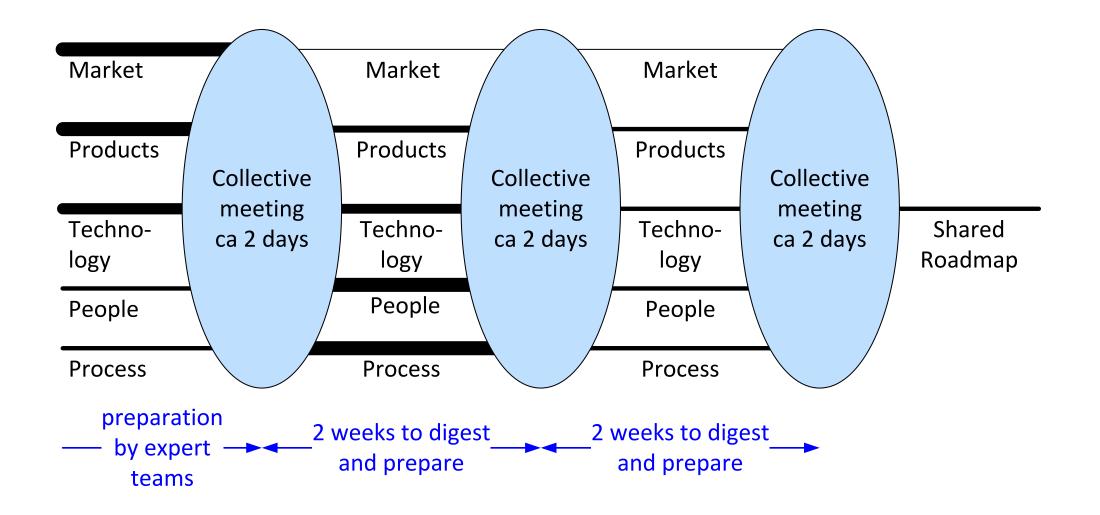


## Management with a Broader Time Perspective





## Creation or Update of Roadmap in Burst Mode





# Typical Stakeholders of a Roadmap

business manager overall enterprise responsible

marketing manager(s)

discipline or line managers

people, process, and technology manager(s)

operational manager(s) project or program managers

architect(s)



# Target of the First Session

Shared vision on market

First iteration of possible products as an answer to the market

Share technology status, as starting point for technology roadmap

Explore people and technology status, to identify main issues



## Target of the Second Session

Obtaining a shared vision on the desired technology roadmap

Sharing the people and process issues required for the products defined in the first iteration

Analyzing a few scenarios for products, technologies, people, and process



# The Roadmap Update Visualized in Time

**Market:** What is needed by the customers?

**Products:** How to package technologies into products to fulfill market needs?

**Technology**: What technological trends are relevant? What technologies are needed?

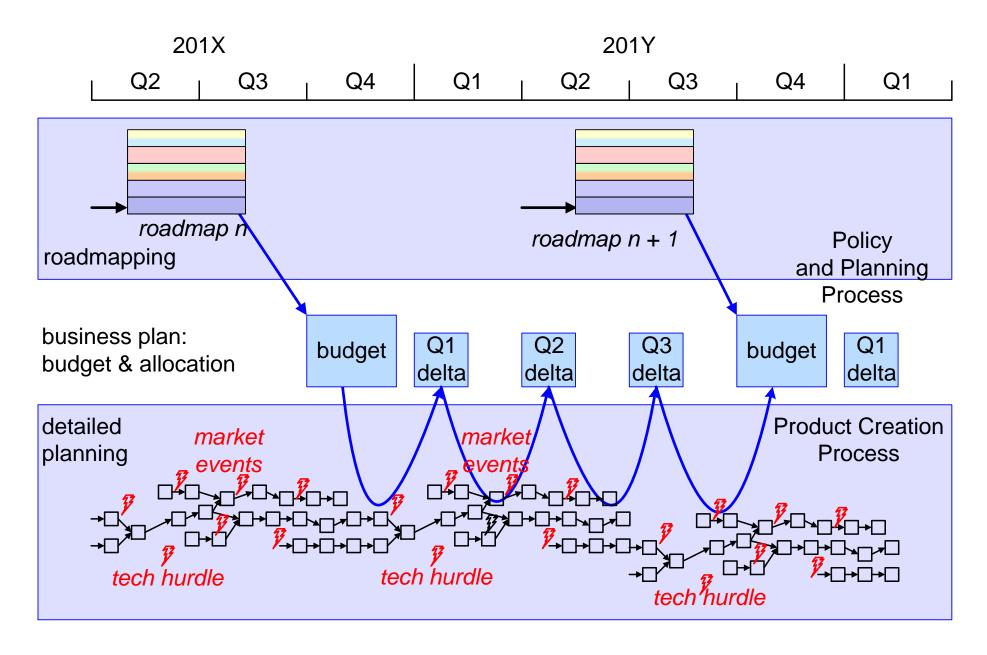
**People**: What kind of and how many people are required to realize the products and technologies?

**Process**: What processes are required to let these people realize the products and technologies?





### From Roadmap to Detailed Plans





# 3-Tier Approach

	horizon	update	scope	type
roadmap	5 years	1 year	portfolio	vision
budget	1 year	3 months	program	commitment
detailed plan	1 mnth-1yr	1 day-1 mnth	program or activity	control means



# Roadmap Essentials

Selection of most important or relevant issues

Key drivers as a means to structure the roadmap

Nothing is certain; ambiguity is normal

Use facts whenever possible

Don't panic in case of impossibilities



## Requirements for a Good Roadmap

Recognizable issues for all stakeholders

Clear positioning in time; uncertainty can be visualized

The main events (enabling or constraining) must be present

Limited amount of information to maintain the overview



### Sources of Facts

### Market analysis reports

number of customers, market size, competition, trends

Installed base

change requests, problem reports, historical data

Manufacturing (statistical process control)

statistical process control

Suppliers (roadmaps, historical data)

roadmaps, historical data

Internal reports (technology studies, simulations)

technology studies, simulations



#### Causes for Overestimation

Quantization effects of small activities (the amount of time is rounded to manweeks/months/years)

Uncertainty is translated into margins at every level (module, subsystem, system)

Counting activities twice (e.g., in technology development and in product development)

Quantization effects of persons/roles (full time project leader, architect, product manager, et cetera per product)

Lack of pragmatism (technical ambition is not too bad during the roadmap process, as long as it does not pre-empt a healthy decision)

Too many bells and whistles without business or customer value



# Market Product Life Cycle Consequences for Architecting

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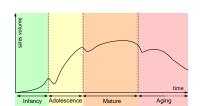
The lifecycle of a product category in the market determines many aspects of the architecting approach. The lifecycle consists typical of 4 phases: infancy, adolesence, mature and aging.

A discontinuity in market success is seen in the transition from one phase to the next phase. The explanation given is that the phases differ in characterictics and require different approaches. The right approach for one phase is sub optimal for the next phase. A set of characteristics per phase is given and the consequences for architecting are discussed.

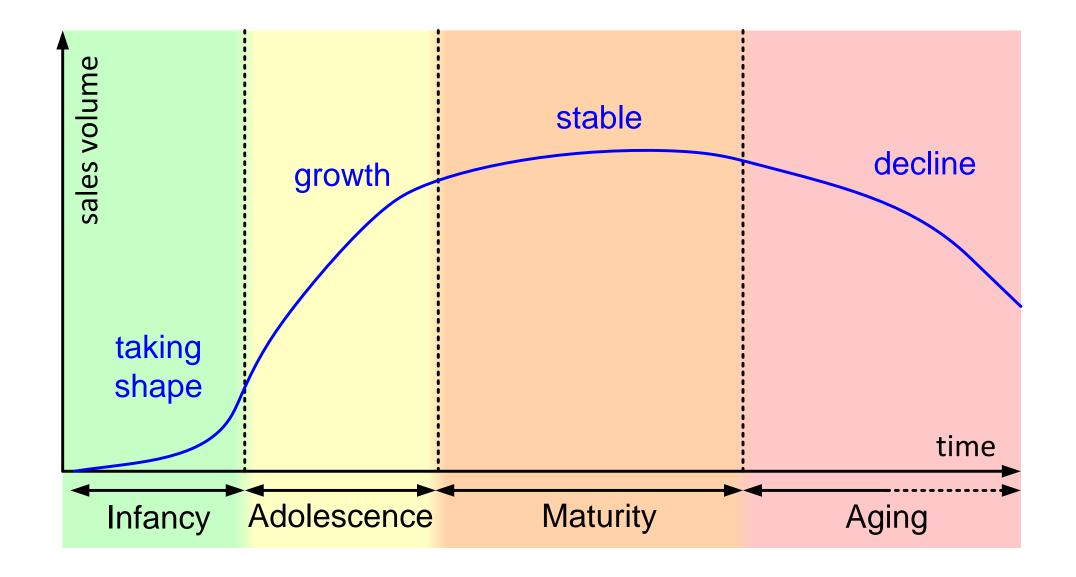
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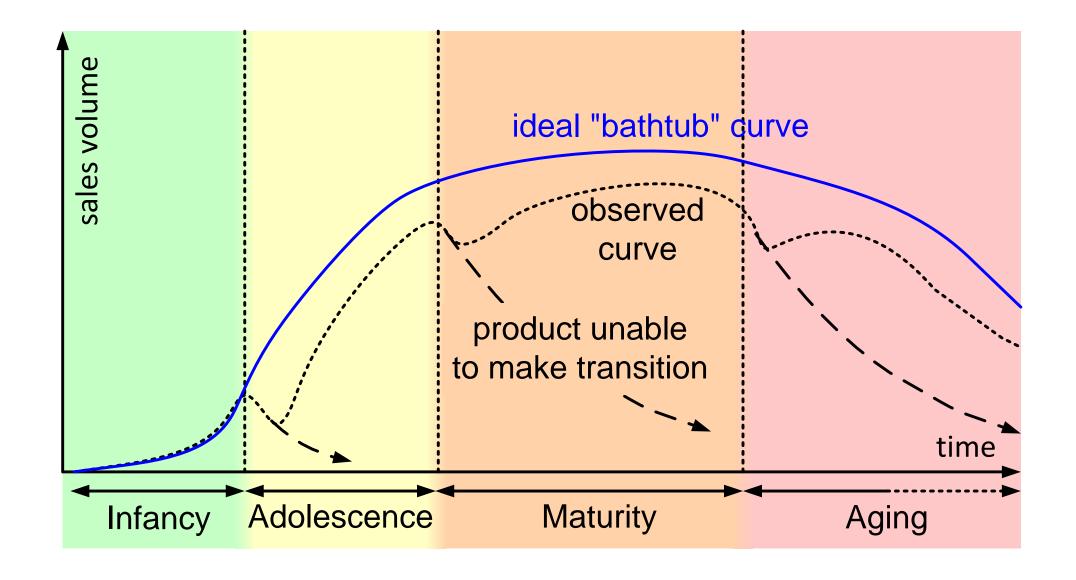


### Ideal Bathtub Curve



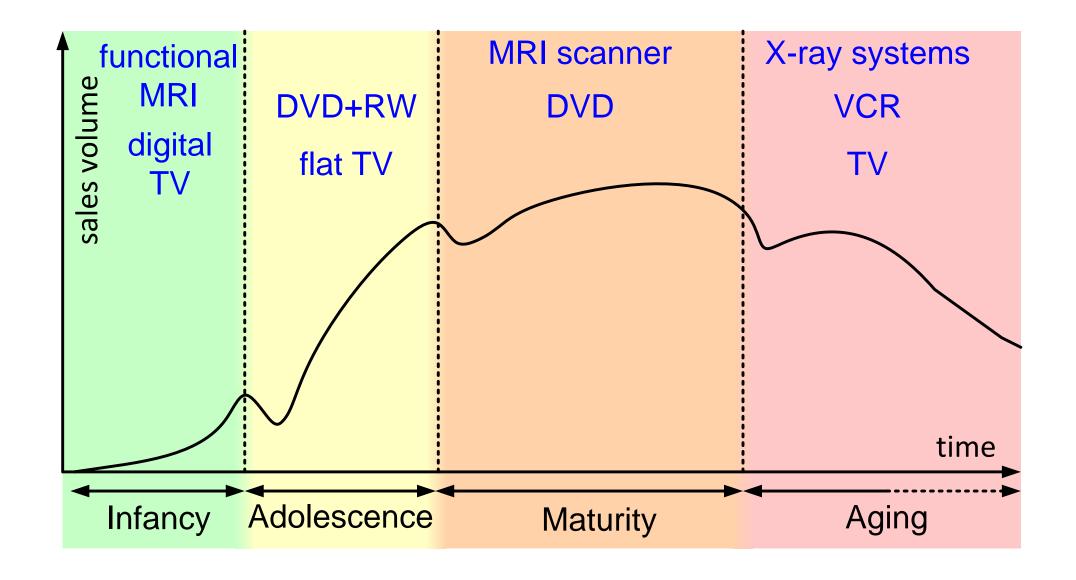


### Market Product Life Cycle Phases in Practice





### Examples of Product Classes on the Curve



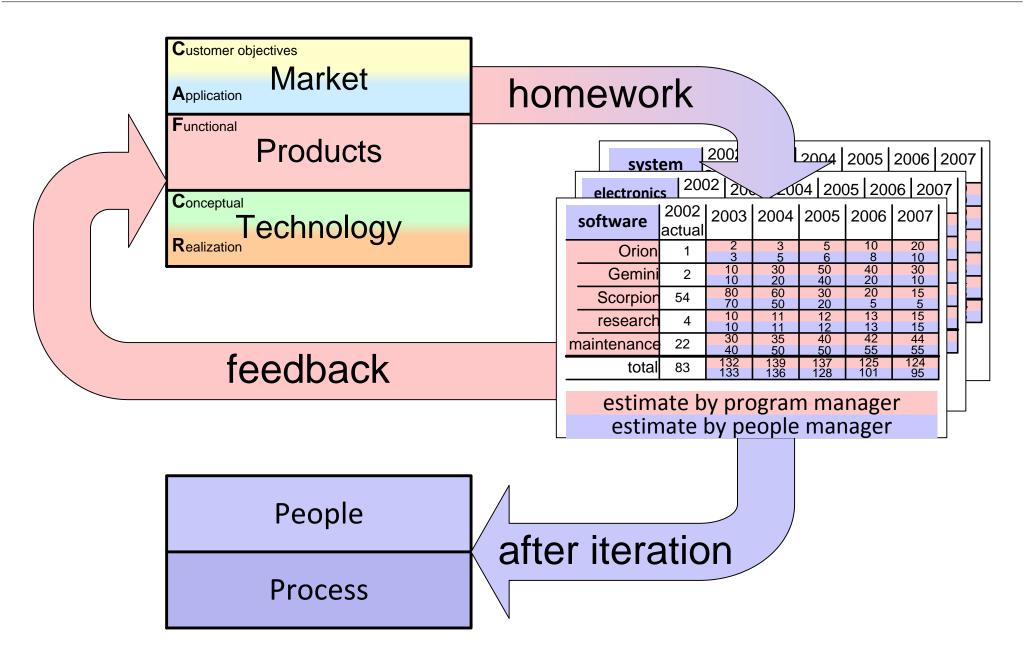


## Attributes per Phase

	Infancy	Adolescence	Mature	Ageing
Driving factor	Business vision		Stable business model	Harvesting of assets
Value from	Responsiveness	Features	Refinements / service	Refining existing assets
Requirements	Discovery	Select strategic	Prioritize	Low effort high value only
Dominant technical concerns	Feasibility	Scaling	Legacy Obsolescence	Lack of product knowledge Low effort for obsolete technologies
Type of people	Inventors & pioneers	Few inventors & pioneers "designers"	"Engineers"	"Maintainers"
Process	Chaotic		Bureaucratic	Budget driven
Dominant pattern	Overdimensioning	Conservative expansion	Midlife refactoring	UI gadgets

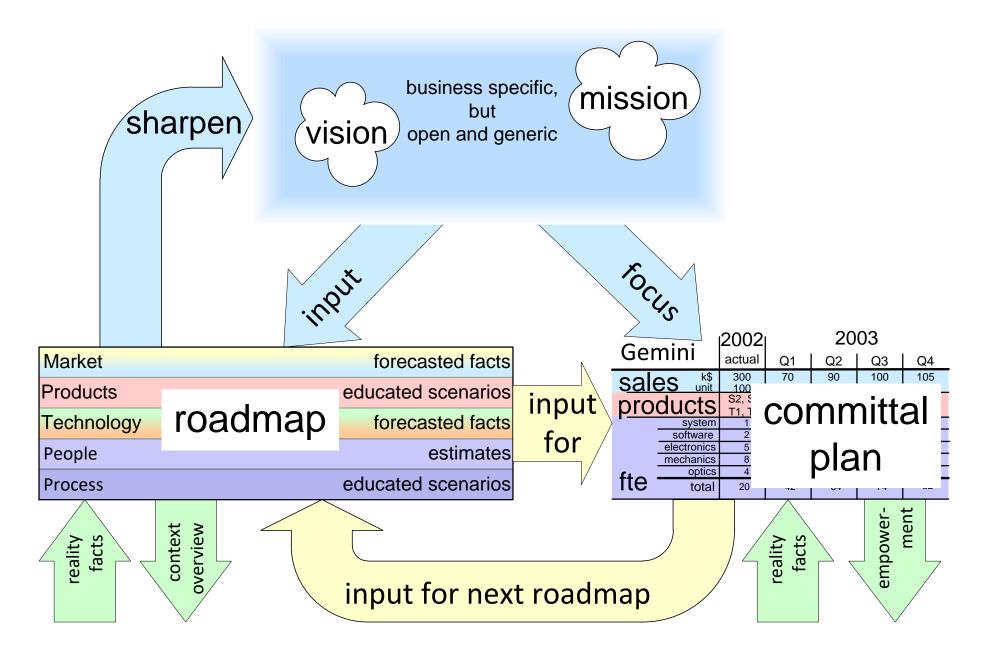


# From Market, Product, Technology to People, Process





# Summary of strategy process





### **Exercise Roadmapping**

Make a roadmap on the basis of what you know at this moment, or what you perceive as the "shared expectation".

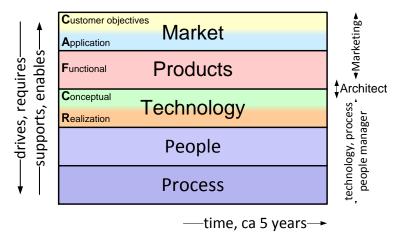
Try to fill in as many views (market, products, technology, people and process) as possible.

Present an overview by minimizing the contents to the most essential data.

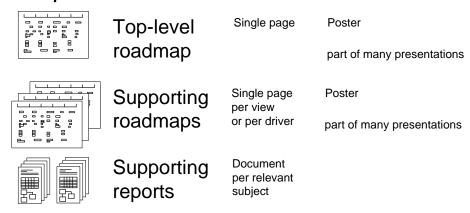


### **Roadmap Creation**

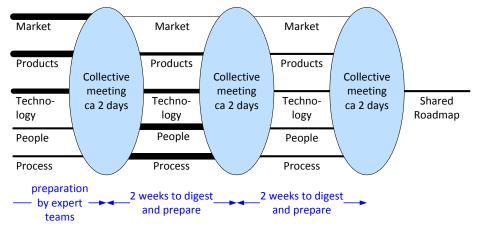
#### The Roadmap Integrates Five Views



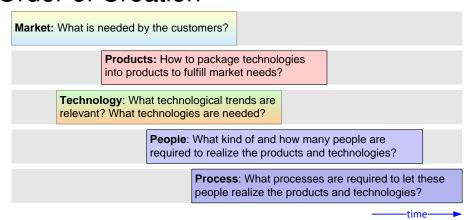
#### Multiple Levels



#### Creation in Teams

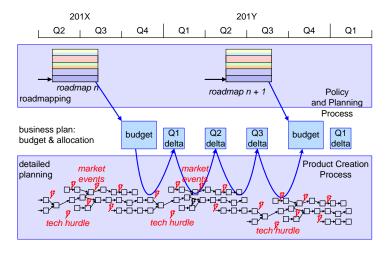


#### **Order of Creation**

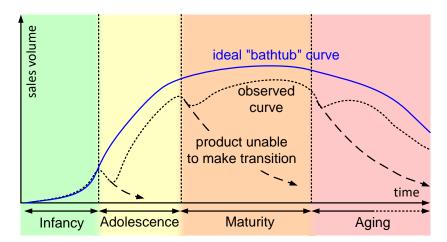




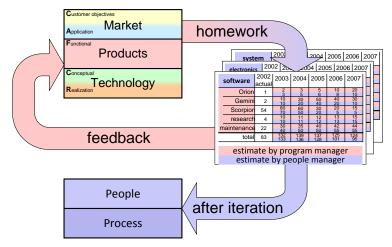
#### **Time Horizons**



#### Life Cycle Transitions



#### People and Process



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