Bachelor Course Systems Engineering: Architectural Reasoning

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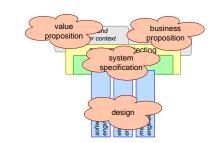
Abstract

This is a course for bachelor students in their second year of their engineering study. The focus is on architectural reasoning: an agile architecting approach. The students also get a more traditional course in systems engineering following the V-model.

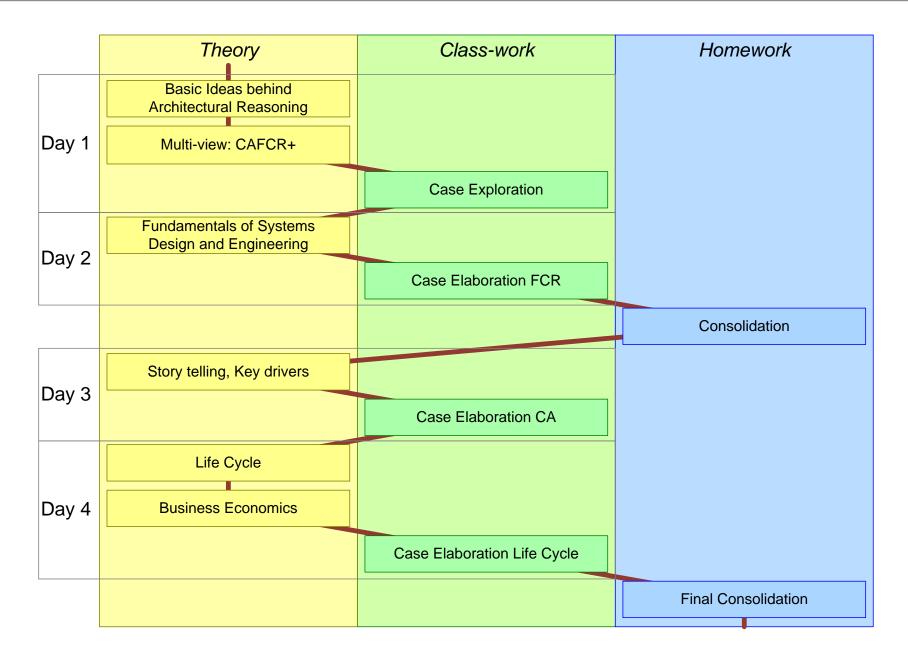
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Course Program Architectural Reasoning





Objectives of Module Architectural Reasoning: Awareness

Make engineering students aware of:

- other disciplines
- "systems" design and engineering
- customers and life cycle as contexts of the system
- the impact of needs on design decisions



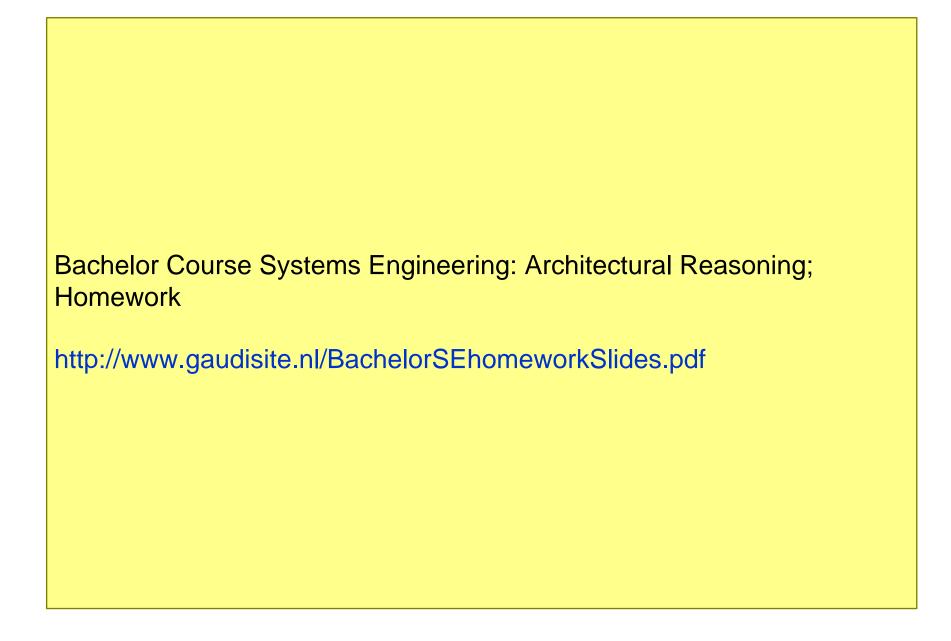
Objectives of Module Architectural Reasoning: Experience

Let engineering students apply and experience:

- multiple views
- visualizations
- simplification
- iteration
- quantification



See Homework Presentation





Theory Block: The Basic Ideas behind Architectural Reasoning

We are going to stretch you!

from mono engineer

to systems engineer

to architect

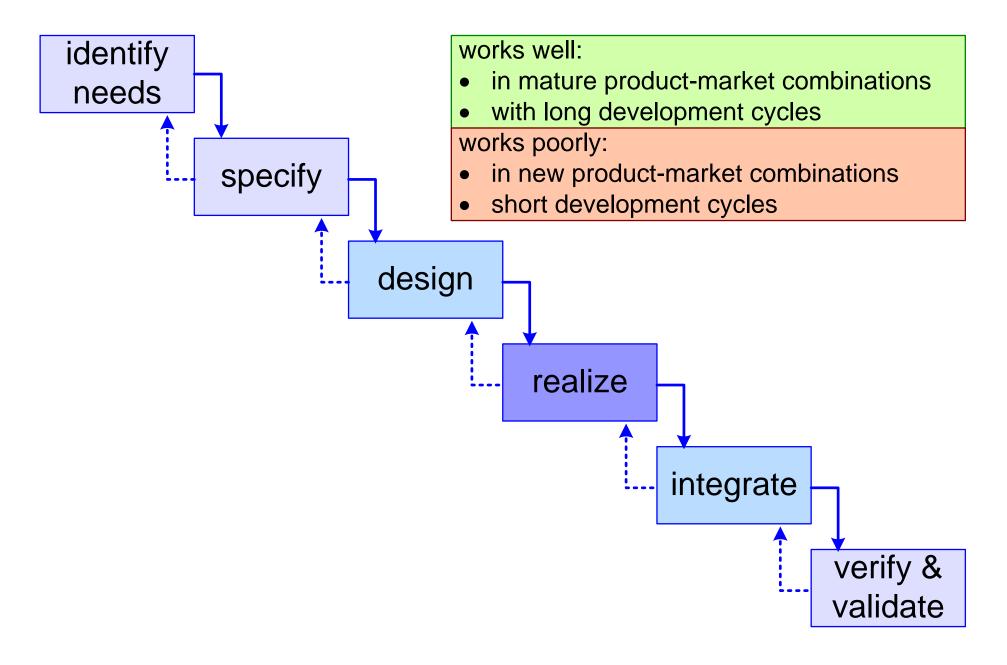


Why so chaotic?

Why not follow top-down SE process?

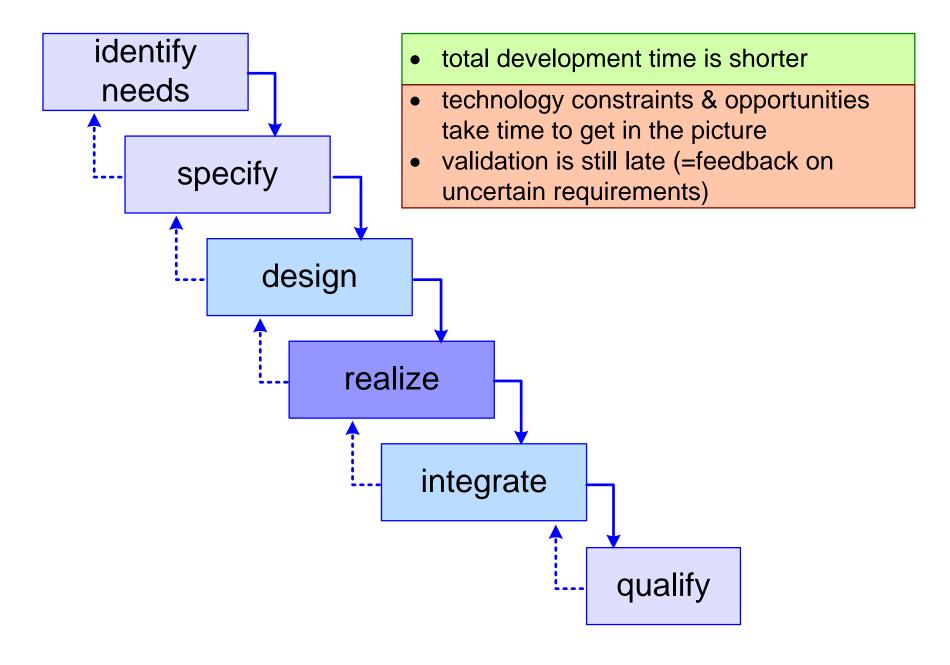


Waterfall model



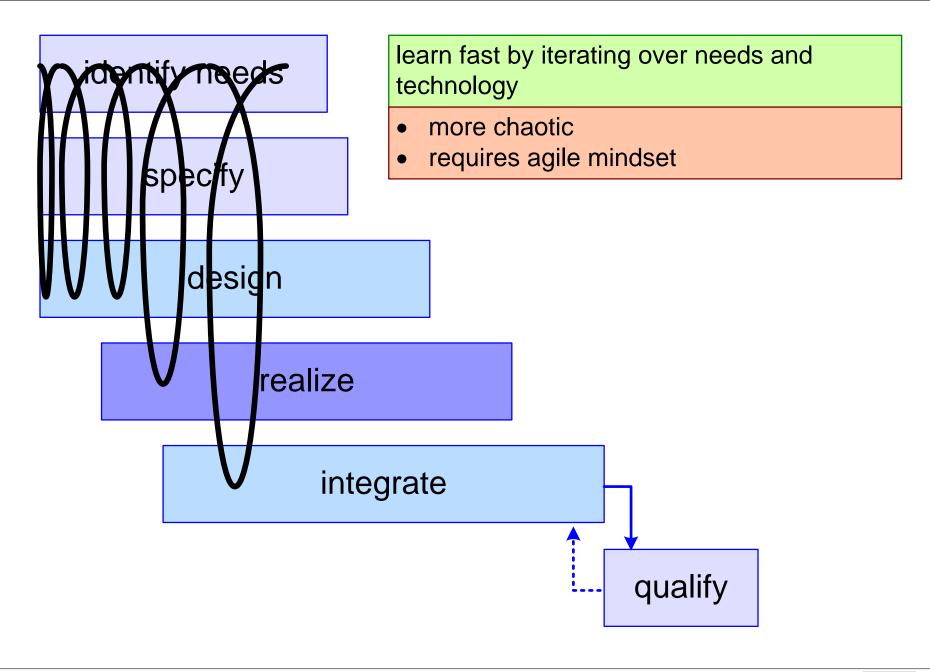


Concurrent Engineering





Iterative Approach





You study mono-disciplinary engineering

mono-disciplinary engineering

sortware engineering

electrical engineering mechanical engineering specify

design
model, analyse,
partition, interfaces, etc.

coding & CADing

testing

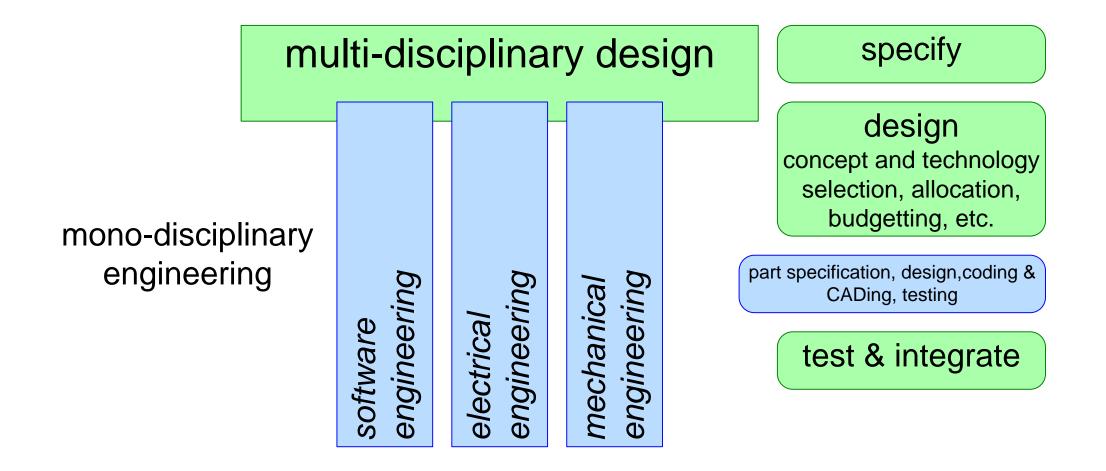


Huge differences in language and way of thinking

software electrical mechanical engineering engineering engineering embedded materials and control engineering mechanics systems completely different world views physical world virtual world physics laws actuate intangible and constraints software and sense e.g. noise, digital hardware vibrations, turbulence, friction,

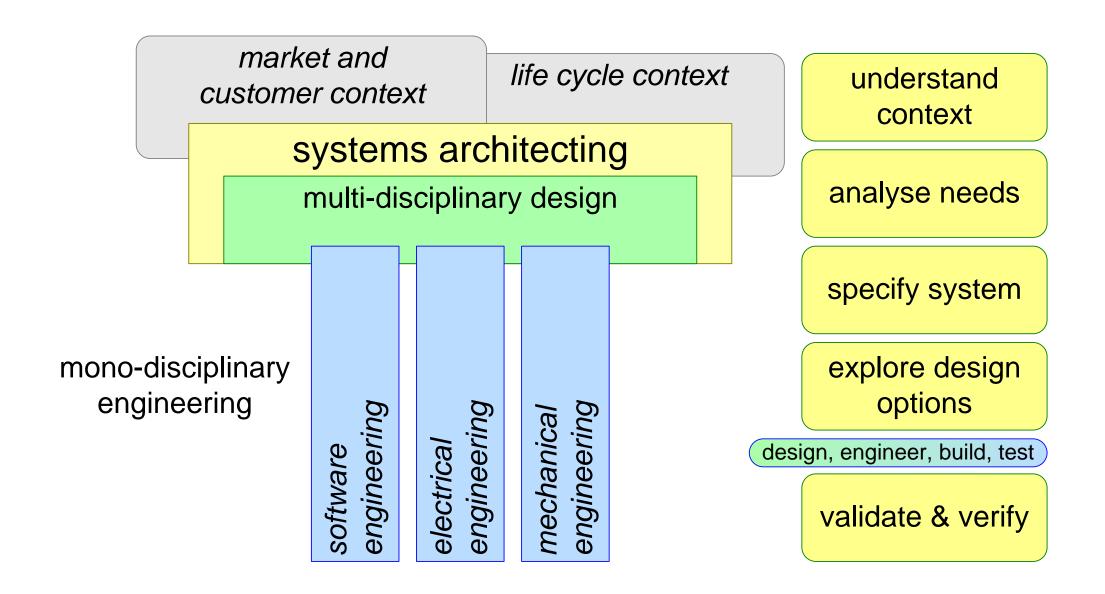


Multi-disciplinary design and engineering



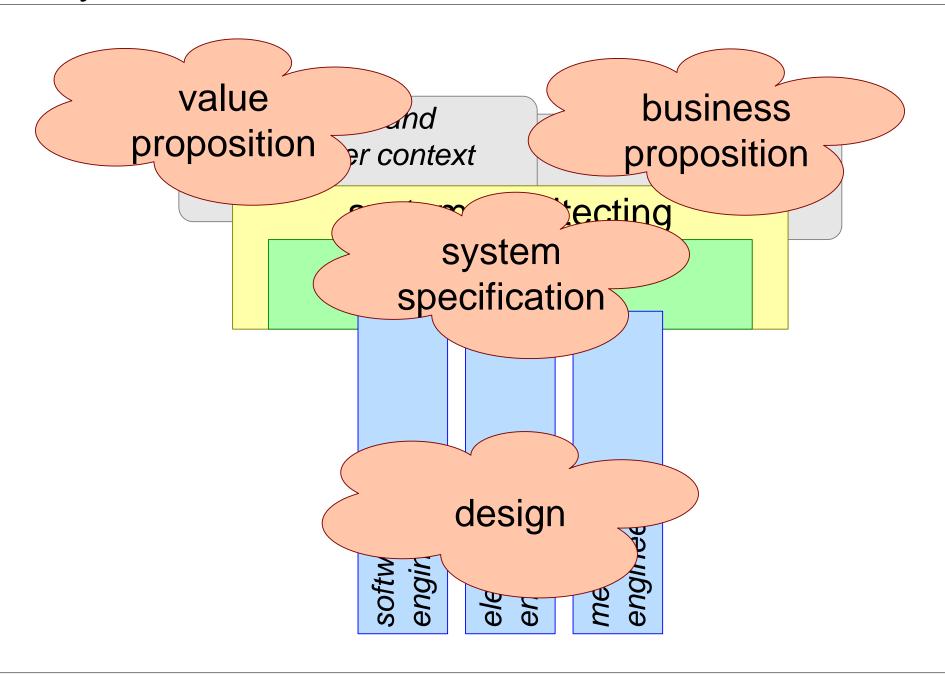


Architecting: Fit-For-Purpose





Delivery at the end of this module





More specific deliveries

Value Proposition Why does customer want to buy? Why do users like to use the system?

- customer key drivers
- cost of ownership
- customer business analysis
- customer stakeholders and concerns
- story or scenario
- context diagram
- work flow or ConOps

Business Proposition How do we earn money? How do we run a healthy business?

- life cycle key drivers
- business model
- cash flow analysis
- life cycle stakeholders and concerns
- life cycle model
- supply chain
- organization chart
- plan

System Specification What does customer get? What is the system-of-interest that we deliver?

- functions
- qualities (e.g. quantified performance)
- interfaces
- constraints, standards, regulations

Design

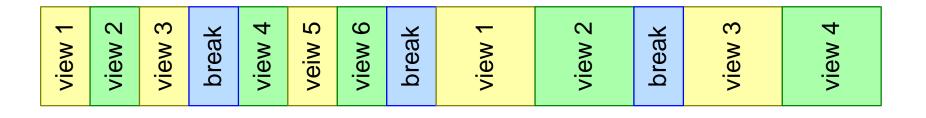
How will we realize this specification?

How do we ensure performance, safety, robustness, etc.?

- partitioning and interfaces
- dynamic behavior, e.g. functional model
- performance budgets
- concept and technology selection
- make or buy, supplier selection



Time-boxing and Iteration





time-box

A time-box is a fixed amount of time allocated to perform one activity.

iteration

We iterate many times over different viewpoints. Every viewpoint is addressed multiple times with new insights from other viewpoints



Rationale behind Time-boxing and Iteration

Learn faster by "sampling" and seeing multiple perspectives

Identify the most relevant issues as early as possible

A time-box is always too short

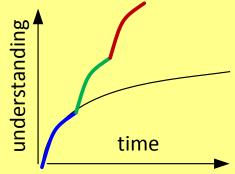
A specification, design, model, or analysis is never complete or finished

With many uncertainties and unknowns it does not make sense to be perfect

After some time progress slows down; it is more efficient to switch topic

Every view needs feedback from other views

Long time-boxes can waste lot of time



"wasting" a time-box is no problem when it is short and when you learn



Theory Block: CAFCR

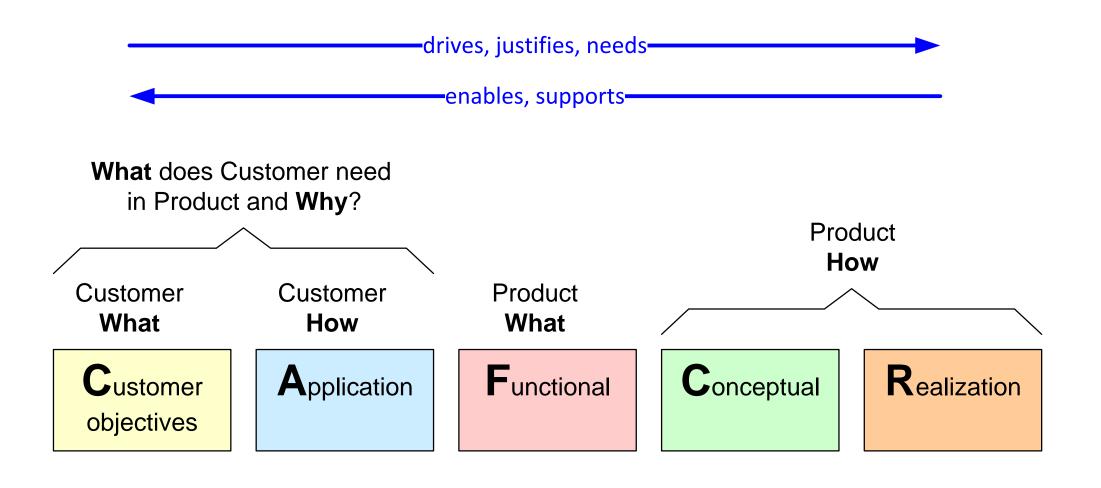
You need multiple views on a system

CAFCR defines 5 views

CAFCR+ adds one more view



The "CAFCR" model



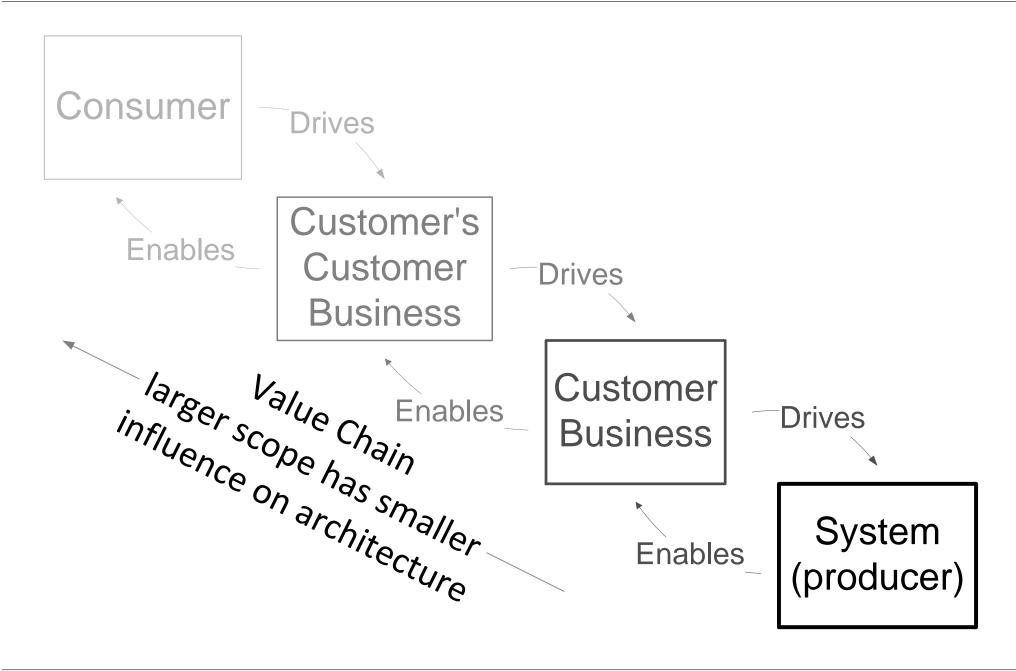


Integrating CAFCR

What does Customer need in Product and Why? **Product** How Customer Customer **Product** What What How Functional Realization Customer Conceptual **A**pplication objectives objective context intention understanding driven constraint/knowledge opportunities based awareness



CAFCR can be applied recursively





CAFCR+ model; Life Cycle View

Customer objectives

Application

Functional

Conceptual

Realization

operations maintenance upgrades

Life cycle

development manufacturing installation

sales, service, logistics, production, R&D



Stakeholders and Concerns

government cost of care

financial dir. cash flow cost of op.

insurance cost of care

administration patient id invoice

general practitioner patient

ref. physician diagnosis treatment

radiologist diagnosis reimburstment nurse patient ease of work

patient comfort health

family support

No control of the con

inspection *quality*

operator ease of use

IT dep. facility man. conformance space security service supp.

maintainer accessibility safety

cleaner accessibility safety legend

administrative

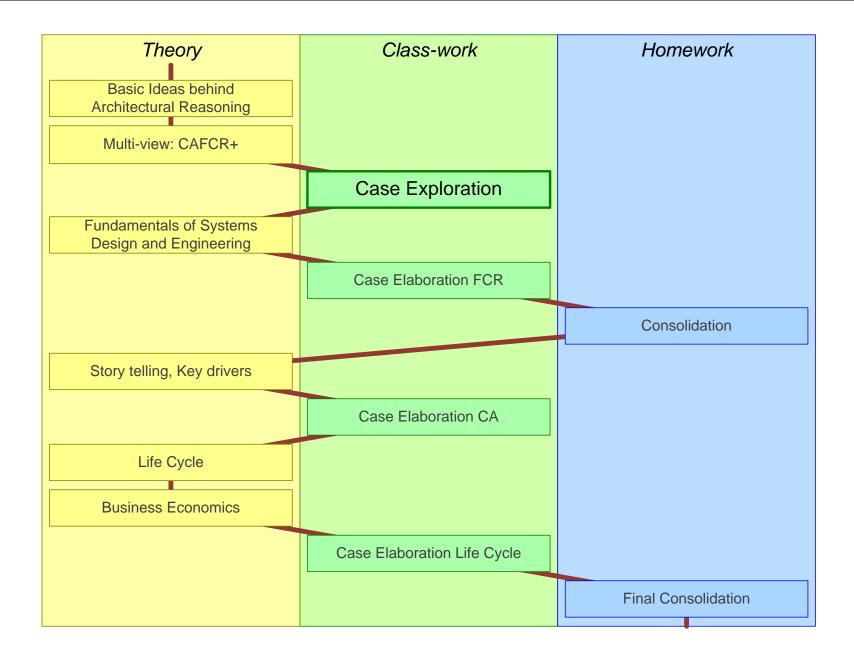
clinical

patient

support



Case Exploration





Classroom Work Instructions

Find an empty classroom and take the following with you:

- ~5 empty flipover sheets
- a set of 4 pens
- a block of yellow note stickers

Return leftovers to Gerrit's office (Krona 5370) or Jamal at the end of the 4 sessions.

email Gerrit.Muller and Jamal.Safi the room number at their USN email address, when you have found a (class)room.



Some recommendations

Do	Do not	Because
 start sketching/drawing as soon as possible 	write long texts.	 sketches stimulate sharing and discussion
 use shared large sheets of paper (e.g. flip-over) 	immediately capture electronic	 sharing and discussion help to explore faster
 number the flip-overs and add a title 		 remembering the order gets challenging
 annotate (add notes) during discussions 	 have nice but volatile discussions 	 information and insight is quickly lost
 use yellow note stickers and flip-over markers 	write with pen or pencil	 stickers are easily (re)moved
be open for ideas and surprises	Do not stick to the first solution	 you hopefully discover a lot; increased insight will change problem and solution



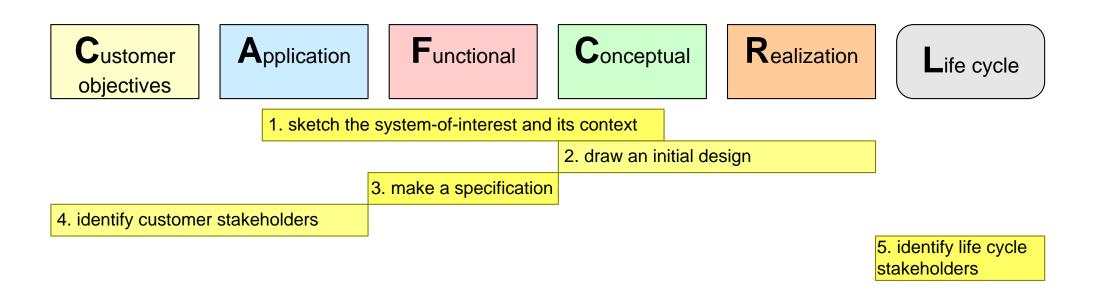
Class-work Day 1: Exploration

Use time-boxes of 15 minutes and perform the following steps:

- Sketch the system-of-interest and its immediate context
 - Annotate the sketch (e.g. main components, interfaces, functions, ...)
- Draw an initial design
- Make a specification of the system-of-interest (view it as a blackbox)
 - What functionality, performance, interfaces, standards or regulations
- Identify the main customer stakeholders and their concerns
- Identify the main life cycle stakeholders and their concerns
- Review and make a plan to consolidate in a presentation



Class-work Day 1 mapped on CAFCR





Theory Block: Fundamentals Systems Design and Engineering

System Designers and Engineers

Partition (decompose)

Model Dynamic Behavior (functions)

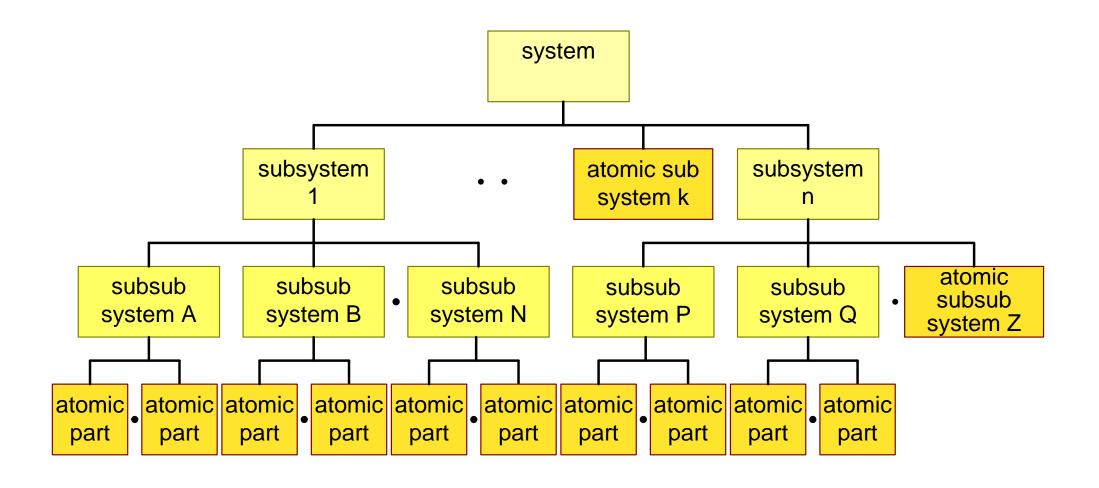
Quantify

Allocate and budget

Select concepts

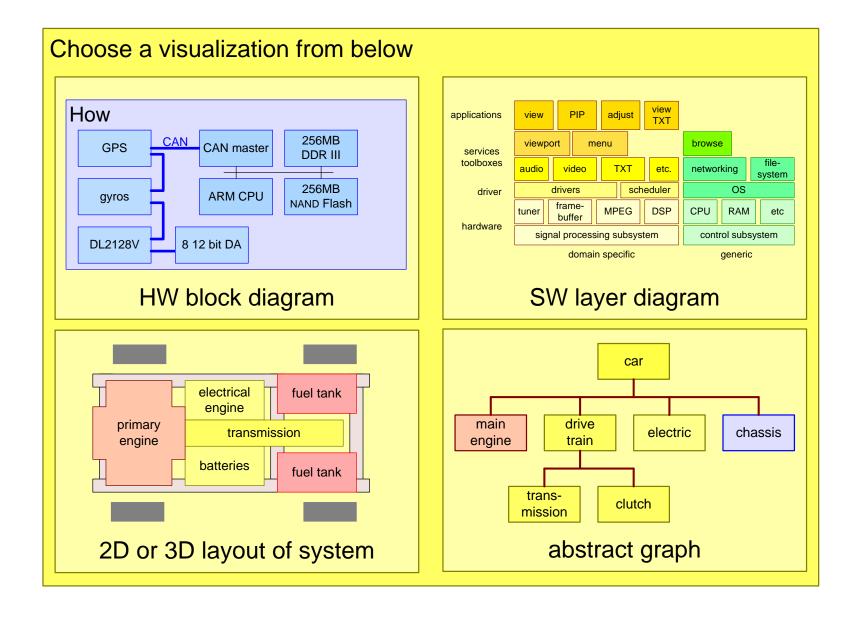


Partitioning is Applied Recursively



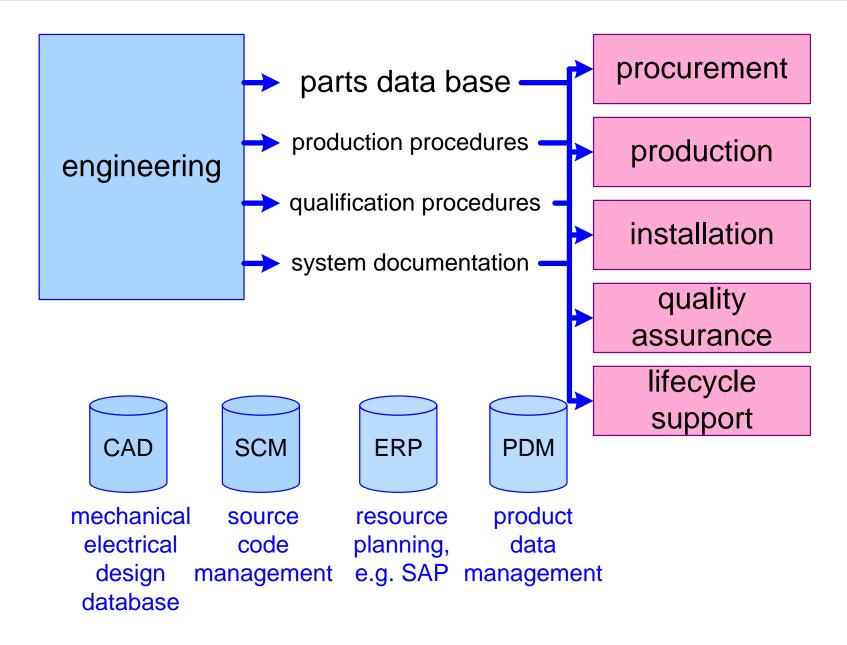


Possible Visualizations of Partitioning





Partitioning Dominates Many Processes





Theory of Partitioning

the part is cohesive

functionality and technology belongs together

the coupling with other parts is minimal minimize interfaces

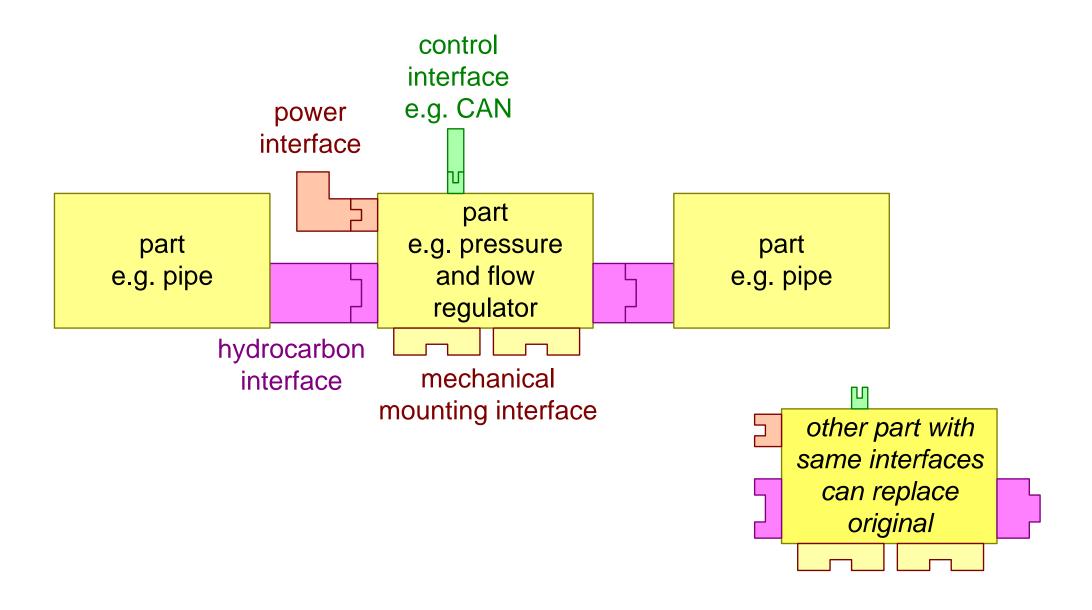
the part is selfsustained for production and qualification can be in conflict with cost or space requirements

clear ownership of part

e.g. one department or supplier



Decoupling via Interfaces





Interaction Results in Dynamic Behavior

Interaction between parts takes place via exchange of

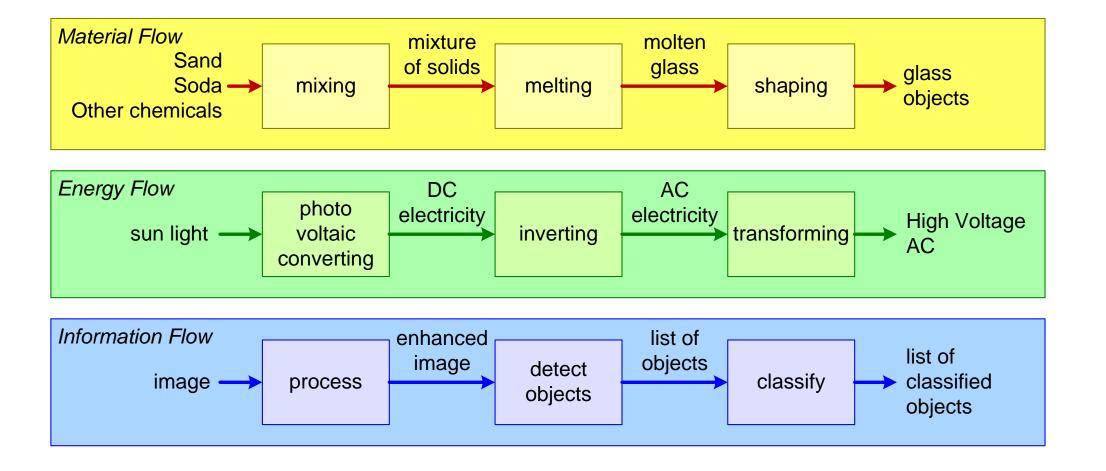
Material

Energy

Information



Simple Examples of MEI Flows

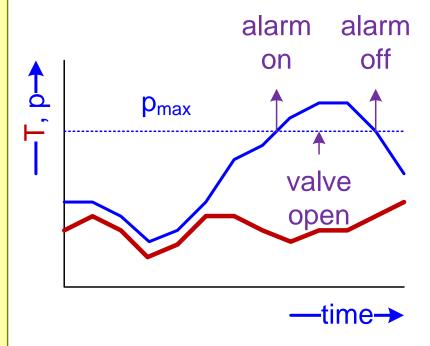




Dynamic Behavior and Time

Interaction between parts can take place

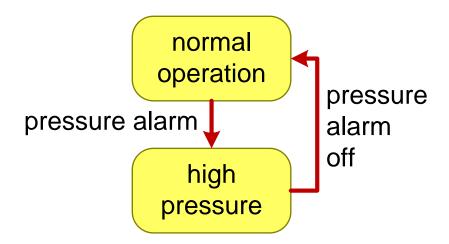
- continuously
 for example, temperature or pressure
 variation due to continuous exchange
 of Material or Energy
- discrete (event based)
 for example, an alarm, command, or a fixed period control loop

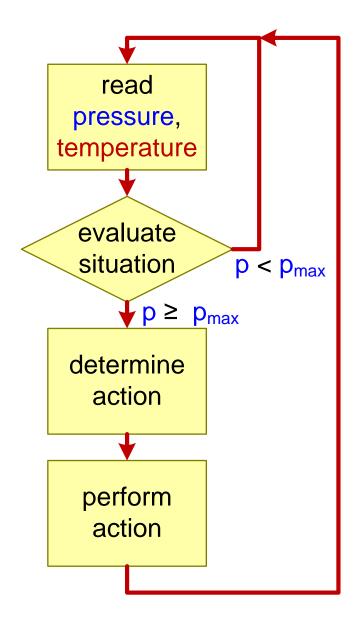




Simple Examples of Dynamic Behavior

read pressure, temperature evaluate situation (e.g., p < p_{max}) determine action (e.g., lower pressure by opening valve) perform action (e.g. open valve)







Quantification

Size	2.4m *	0.7m *	1.3m
OIZC	— : !!!!	0.7 111	1.0111

Weight 1450 Kg

Cost 30000 NoK

Reliability MTBF 4000 hr

Throughput 3000 l/hr

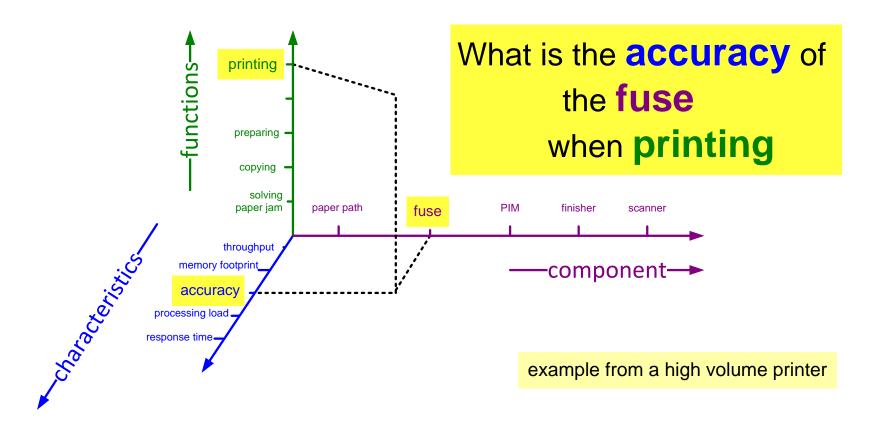
Response time 0.1 s

Accuracy +/- 0.1%

many characteristics of a system, function or part can be quantified

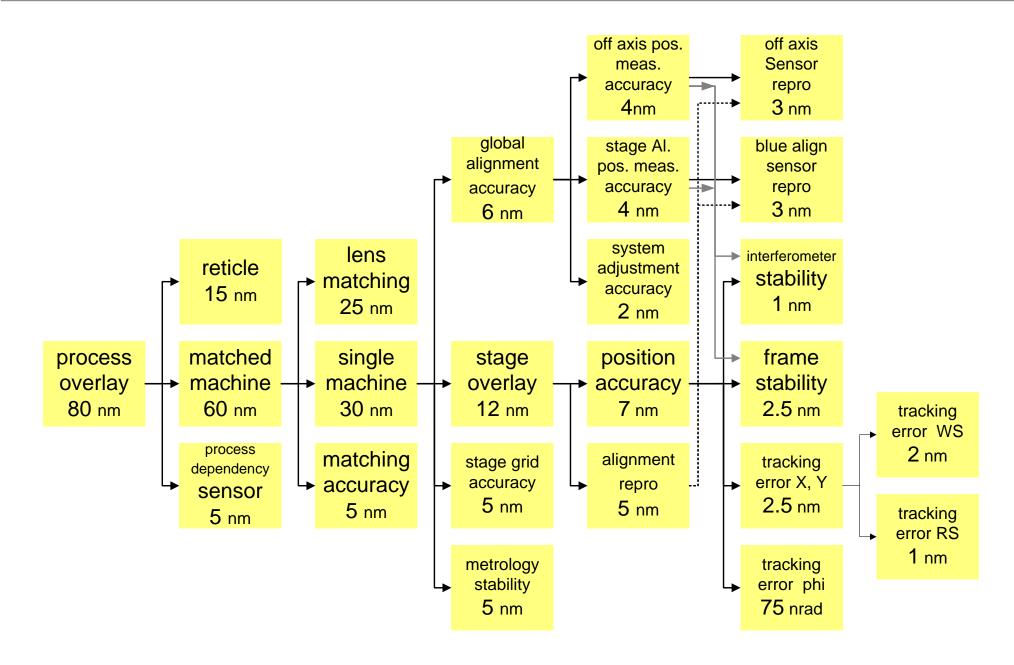
Note that quantities have a **unit**

How about the <characteristic> of the <component> when performing <function>?



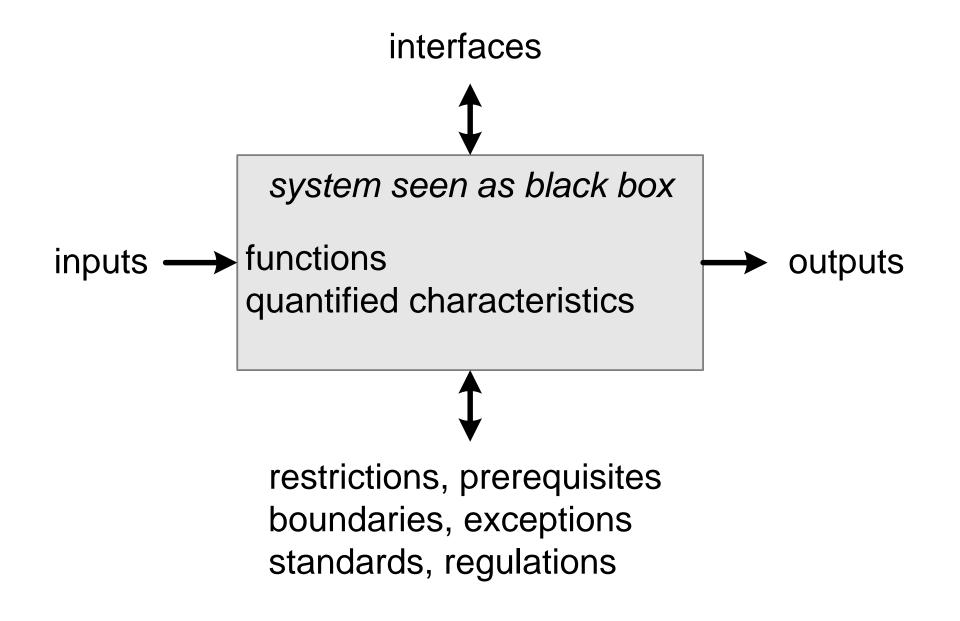


Technical Budget





The System-of-interest as Black Box





Key Performance Parameters

Key Performance Parameters are **SMART**

the most important

defined in use case:

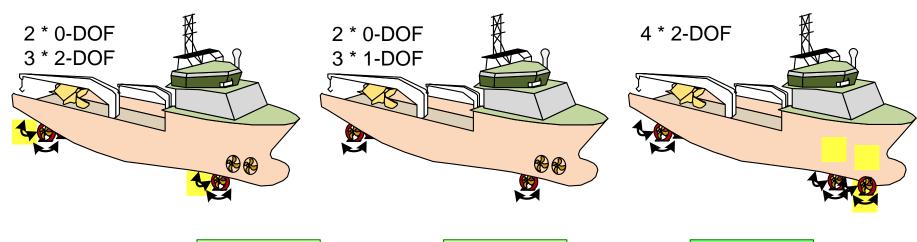
the circumstances where the performance is valid

typical use with relevant (quantified!) context data

- Specific quantified
- Measurable verifiable
- Achievable (Attainable, Action oriented, Acceptable, Agreed-upon, Accountable)
- Realistic (Relevant, Result-Oriented)
- Time-bounded (Timely, Tangible, Traceable)



Example of Pugh Matrix



Manoeuvrability
Energy consumption
Development Cost
Maturity (risk)
Purchasing Cost
Maintenance Cost

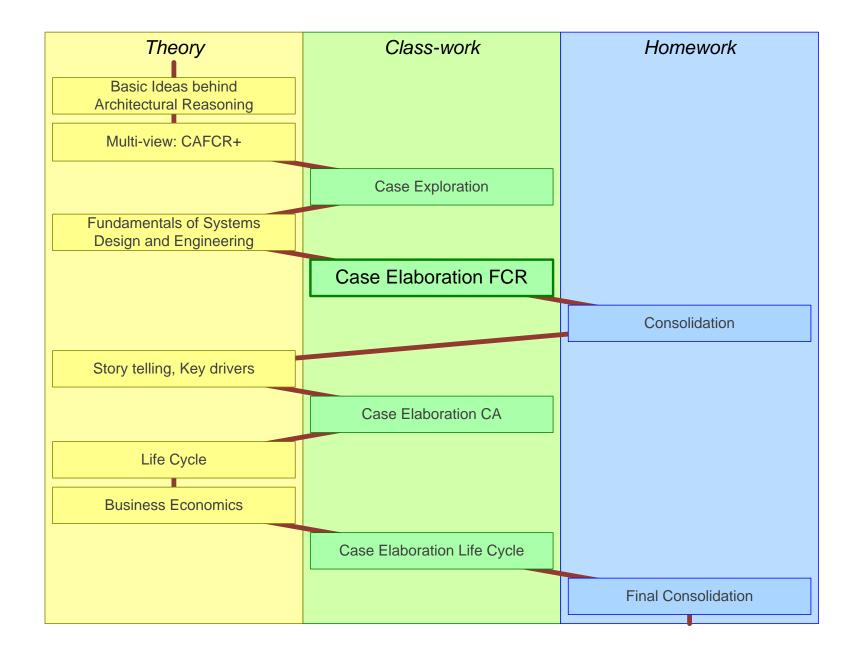
4
5
3
3
3
2

4
3
4
4
4
4

5	
5	
2	
1	
3	
2	



Case Elaboration FCR-views





Class-work Day 2: Elaboration

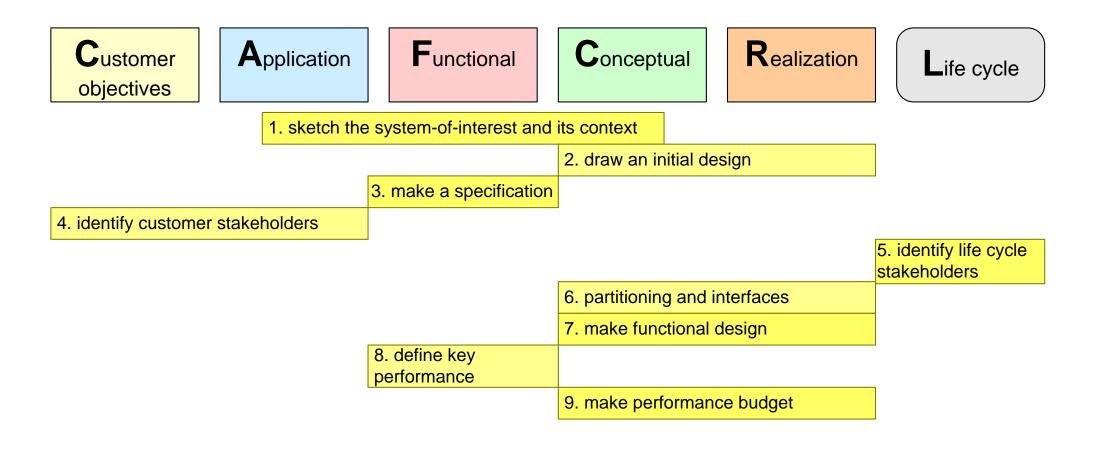
Start second iteration by elaborating FCR views

Use time-boxes of about 30 minutes

- Decompose the system in subsystems, decompose one subsystem in subsubsystems.
 - Show the subsystems and interfaces in a block diagram
- Make a functional model of the internals of the system-of-interest
 - Use one or more diagrams to show the dynamic behavior
- Define 5..10 Key Performance Parameters of the system-of-interest
 - Define a use case to support the definition of KPPs
- Make a technical budget for one of the key performance parameters
- Review and make a plan to consolidate in a presentation



Class-work Day 2 mapped on CAFCR





Homework after Day 2

Transform your results in electronic form (e.g., PowerPoint or Visio)

Develop two alternative solutions/concepts

Compare the three solutions using a Pugh matrix

define 5..10 criteria for comparison

score the solutions on a scale from 1 (poor) to 5 (very good)

recommend a solution with a rationale

Make a list of questions triggered by the first iteration

Search for facts to ease the next class-work

Submit as draft presentation via Canvas



Home work instructions

Homework instructions

presentation

filename: BSEAR team<your teamnumber/name> homework<number>

e.g. BSEAR team1 homework1.ppt

all team members on front page

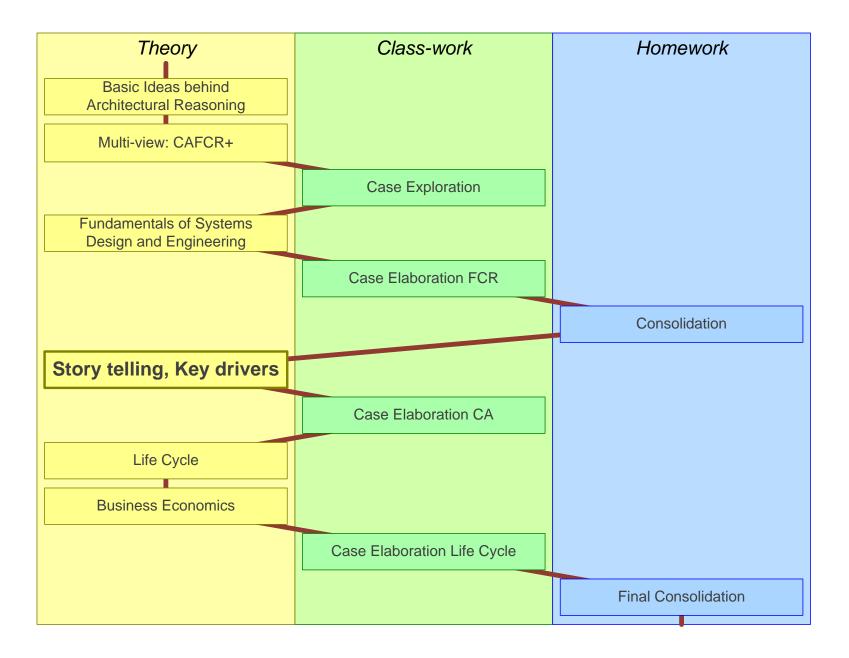
upload homework to Canvas

Questions email to: <gerrit • muller@ gmail • com>

from/cc: <all email addresses of team members>



Story Telling and Key Drivers





Theory Block: Understanding Customers

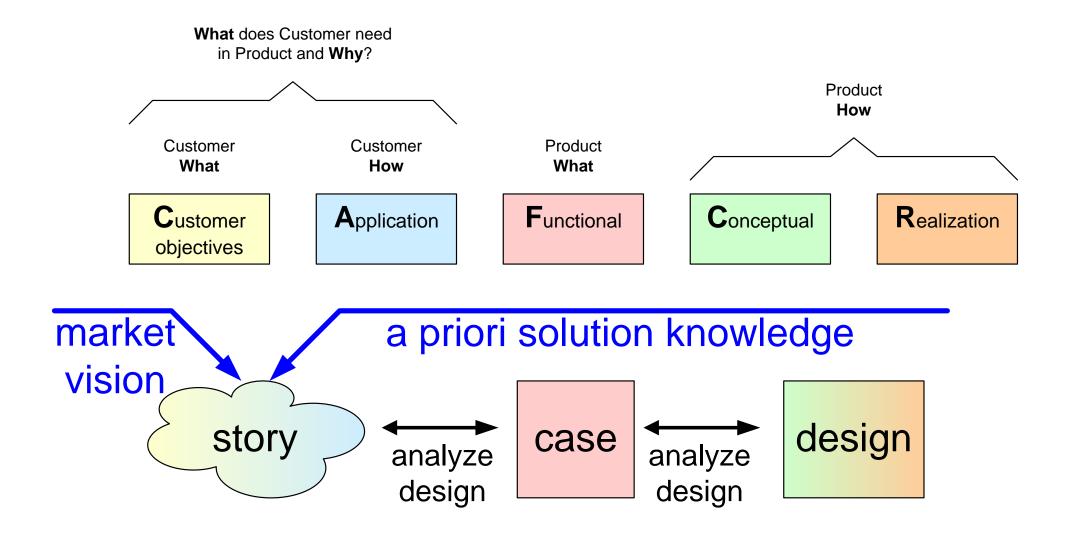
Story telling

Customer Key Driver Graph

Context



From story to design





Example story layout

ca. half a page of plain English text

A day in the life of Bob

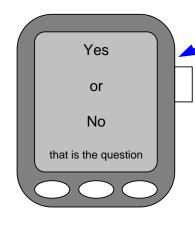
bla blah bla, rabarber music bla bla composer bla bla qwwwety30 zeps.

nja nja njet njippie est quo vadis? Pjotr jaleski bla bla bla brree fgfg gsg hgrg

mjmm bas engel heeft een interressant excuus, lex stelt voor om vanavond door te werken.

In the middle of the night he is awake and decides to change the world forever.

The next hour the great event takes place:



draft or sketch of some essential appliance

This brilliant invention will change the world foreverbecause it is so unique and valuable that nobody beliefs the feasibility. It is great and WOW at the same time, highly exciting.

Vtables are seen as the soltution for an indirection problem. The invention of Bob will obsolete all of this in one incredibke move, which will make him famous forever.

He opens his PDA, logs in and enters his provate secure unqiue non trivial password, followed by a thorough authentication. The PDA asks for the fingerprint of this little left toe and to pronounce the word shit. After passing this test Bob can continue.

Points of attention

purpose

What do you need to know for specification and design?

scope

"umbrella" or specific event?

Define your stakeholder and viewpoint

viewpoint, stakeholders
f.i. user, maintainer, installer

visualization

Sketches or cartoon Helps to share and communicate ideas

• size (max 1 A4)

Can be read or told in few minutes

recursive decomposition, refinement



Criteria for a good story

Customer objectives

Application

accessible, understandable

"Do you see it in front of you?"



valuable, appealing

attractive, important "Are customers queuing up for this?"



critical, challenging

"What is difficult in the realization?"
"What do you learn w.r.t. the design?"



frequent, no exceptional niche

"Does it add significantly to the bottom line?"



Functional

specific

names, ages, amounts, durations, titles, ...



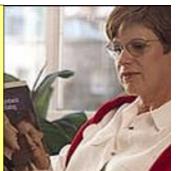
Example of a story

Betty is a 70-year-old woman who lives in Eindhoven. Three years ago her husband passed away and since then she lives in a home for the elderly. Her 2 children, Angela and Robert, come and visit her every weekend, often with Betty's grandchildren Ashley and Christopher. As so many women of her age, Betty is reluctant to touch anything that has a technical appearance. She knows how to operate her television, but a VCR or even a DVD player is way to complex.

When Betty turned 60, she stopped working in a sewing studio. Her work in this noisy environment made her hard-of-hearing with a hearing-loss of 70dB around 2kHz. The rest of the frequency spectrum shows a loss of about 45dB. This is why she had problems understanding her grandchildren and why her children urged her to apply for hearing aids two years ago. Her technophobia (and her first hints or arthritis) inhibit her to change her hearing aids' batteries. Fortunately her children can do this every weekend.

This Wednesday Betty visits the weekly Bingo afternoon in the meetingplace of the old-folk's home. It's summer now and the tables are outside. With all those people there it's a lot of chatter and babble. Two years ago Betty would never go to the bingo: "I cannot hear a thing when everyone babbles and clatters with the coffee cups. How can I hear the winning numbers?!". Now that she has her new digital hearing instruments, even in the bingo cacophony, she can understand everyone she looks at. Her social life has improved a lot and she even won the bingo a few times.

That same night, together with her friend Janet, she attends Mozart's opera The Magic Flute. Two years earlier this would have been one big low rumbly mess, but now she even hears the sparkling high piccolos. Her other friend Carol never joins their visits to the theaters. Carol also has hearing aids, however hers only "work well" in normal conversations. "When I hear music it's as if a butcher's knife cuts through my head. It's way too sharp!". So Carol prefers to take her hearing aids out, missing most of the fun. Betty is so happy that her hearing instruments simply know where they are and adapt to their environment.







source: Roland Mathijssen Embedded Systems Institute Eindhoven



Value and Challenges in this story



Value proposition in this story:

quality of life:

active participation in different social settings

usability for nontechnical elderly people:

"intelligent" system is simple to use

loading of batteries

Challenges in this story:

Intelligent hearing instrument

Battery life — at least 1 week



No buttons or other fancy user interface on the hearing instrument, other than a robust On/Off method

The user does not want a technical device but a solution for a problem

Instrument can be adapted to the hearing loss of the user

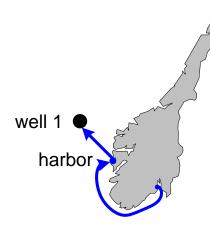
Directional sensitivity (to prevent the so-called cocktail party effect)

Recognition of sound environments and automatic adaptation (adaptive filtering)

source: Roland Mathijssen, Embedded Systems Institute, Eindhoven



Story: Workover Anno 2015



On September 4, Captain Frode Johansen was discussing the plans for the upcoming workover of South Gulfaks (see http://www.npd.no/en/Publications/Facts/Facts-2011/Chapter-10/Gullfaks-Sor-/) with his crew. Their vessel had been out of operation for recertification of the equipment much longer than anticipated, so there was a lot of pressure from Statoil on their schedule. Statoil sees diminishing production in several of the wells, so workover operations are urgent.

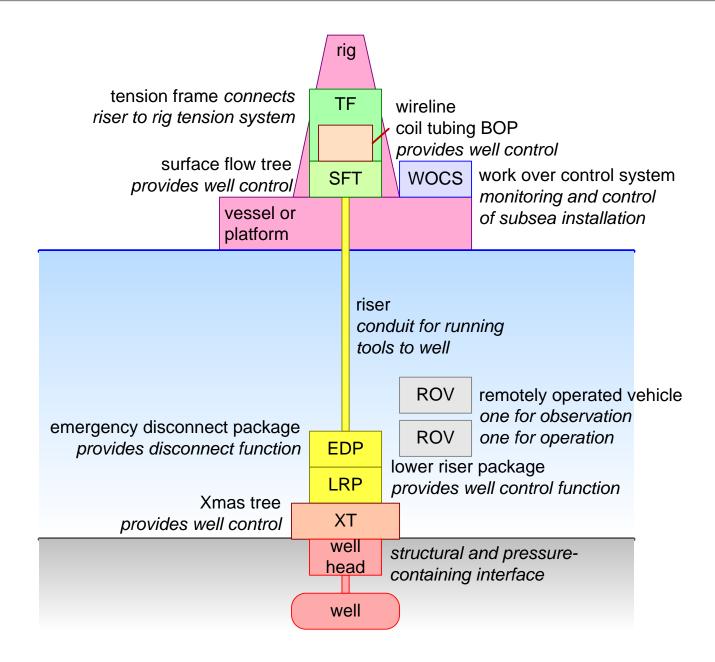
With the upcoming fall and winter storms, Frode hopes to finish the next three workover operations in a new record time. The equipment supplier had not only recertified all equipment, but also renovated parts of the riser system allowing for faster deployment and retrieval. The supplier tested and installed equipment in Horten. Tomorrow they will arrive in Sotra, their company support station. Here they will stock their fuel, food, coiled tubing, and other material.

The weather forecast shows a depression close to Iceland that moves slowly in Norway's direction. If they can start deployment of the riser on September 7, then they probably finish the workover before the storm associated with the depression is too severe.

Since the schedule is so tight, the captain proposes to preassemble the riser system as far as possible while traveling. In addition, the accumulators can already be charged. The captain asks the foreman to make a schedule and to allocate tasks to the crew. Safety will be a key attention point, since working with such equipment with sea state 3 provides risks.

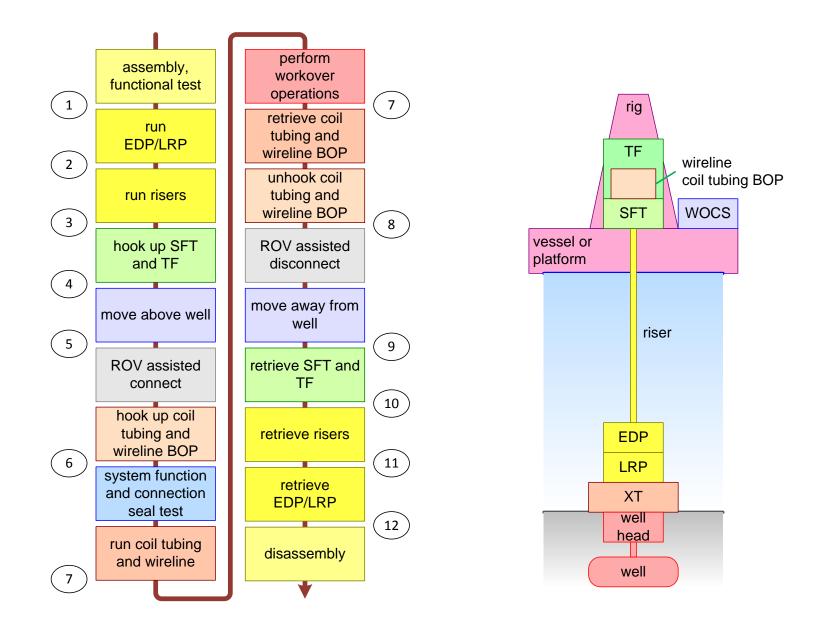


Annotated Physical Diagram of WorkOver System



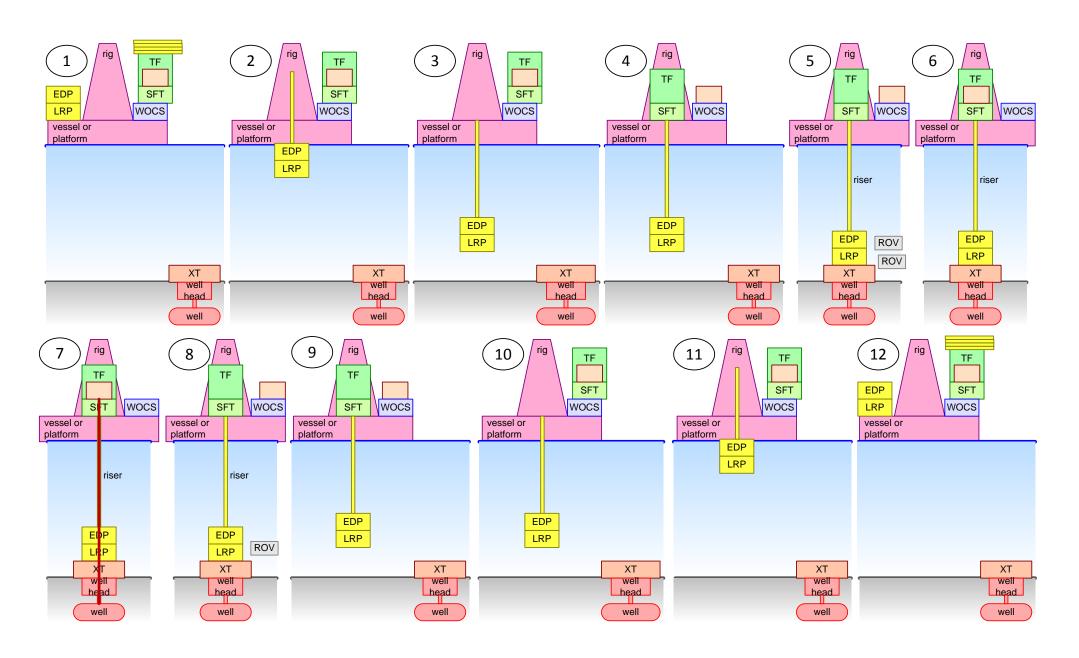


Typical Workover Operation



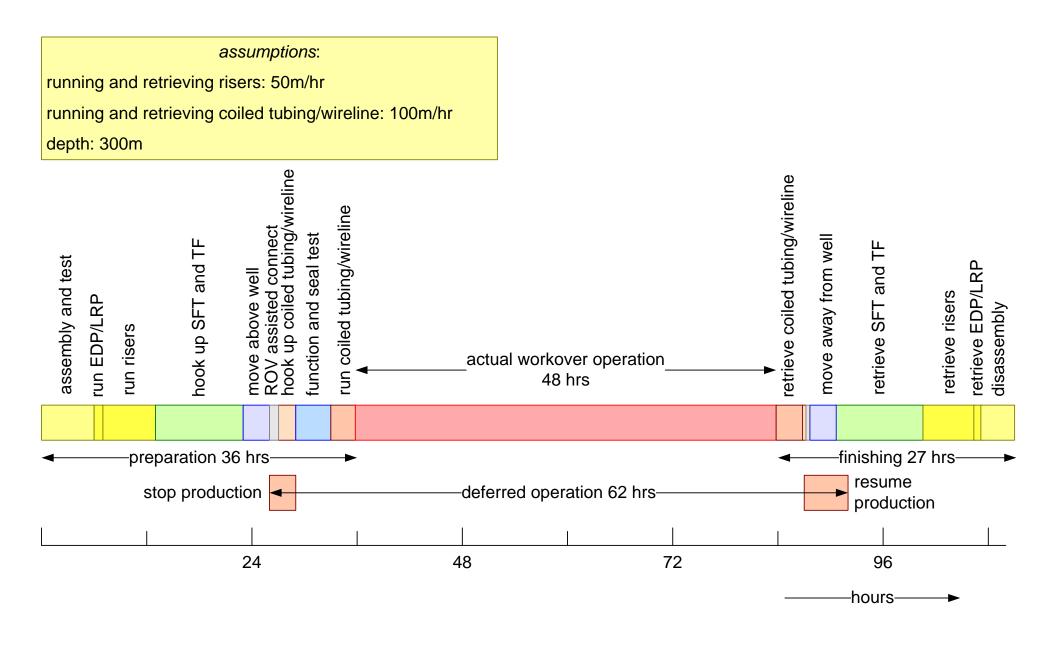


Typical Workover Operation as Cartoon



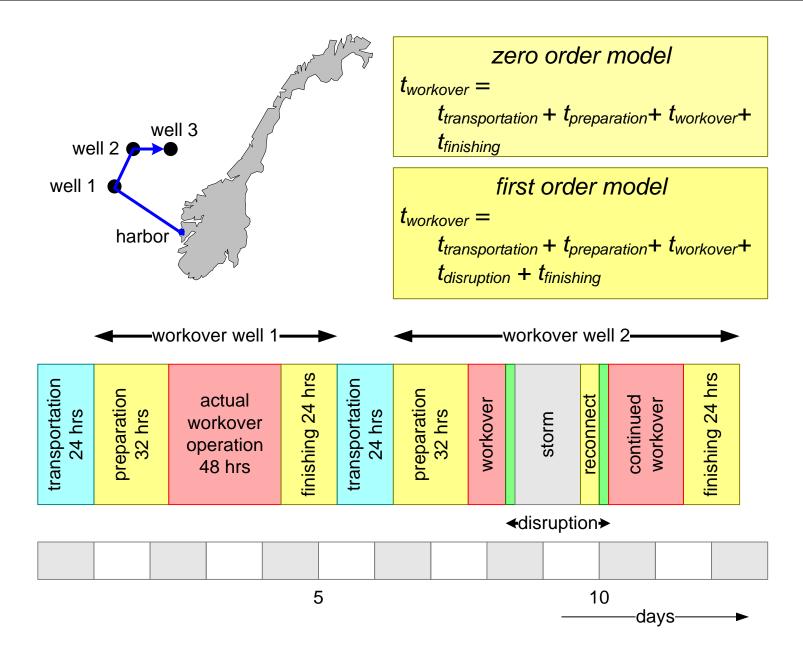


Typical Workover Operation on Timeline





Typical Workover Operation Context





0-order Cost Model Workover Operation

workover cost per day	assumed cost (MNoK)
platform, rig	2
equipment	0.2
crew	0.1
total	2.3 MNoK/day

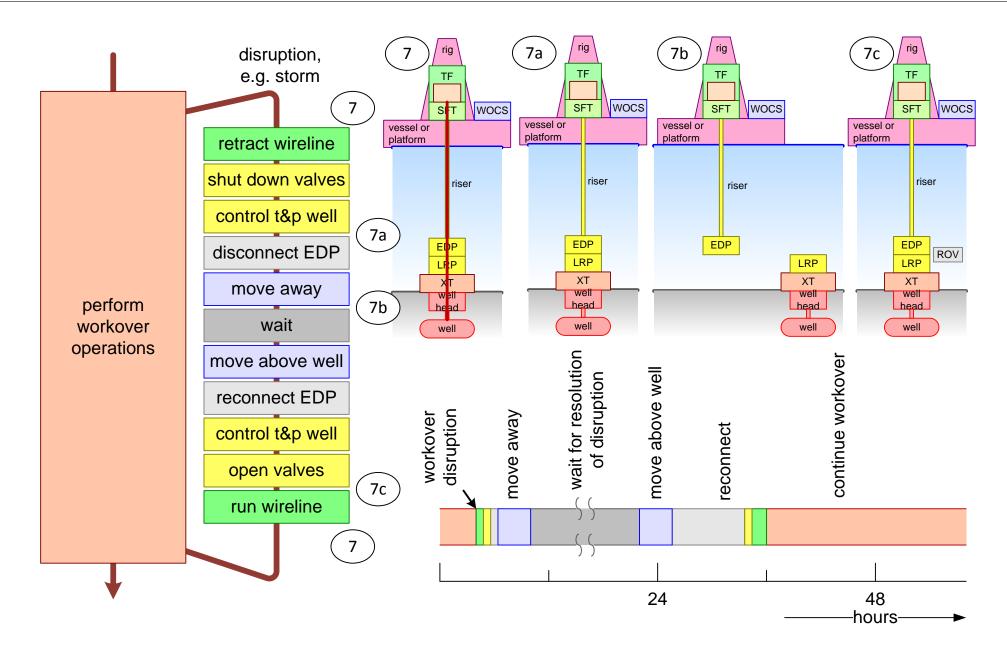
deferred operation per day	assumed cost (MNoK)
production delay	0.1
ongoing cost operation	0.2
total	0.3 MNoK/day

workover duration
transportation
preparation
workover
finishing
total

$$cost = cost_{workover/day} * t_{workover} + cost_{deferred op./day} * t_{deferred op.}$$
$$\sim = 2.3 * 5.6 + 0.3 * 2.6 \sim = 14 \ MNoK / \ workover$$



Disruption Workover Operation





First order Cost Model Workover Operation

workover cost per day	assumed cost (MNoK)
platform, rig	2
equipment	0.2
crew	0.1
total	2.3 MNoK/day
deferred operation per day	assumed cost (MNoK)
production delay	0.1
ongoing cost operation	0.2
total	0.3 MNoK/day

workover duration

workover 0-order average disruption duration overhead disruption frequency 1st order disruption correction

estimated duration (hours)

production loss

135 (5.6 days) 62 (2.6 days)

72

11

0.3

83*0.3=

27

27

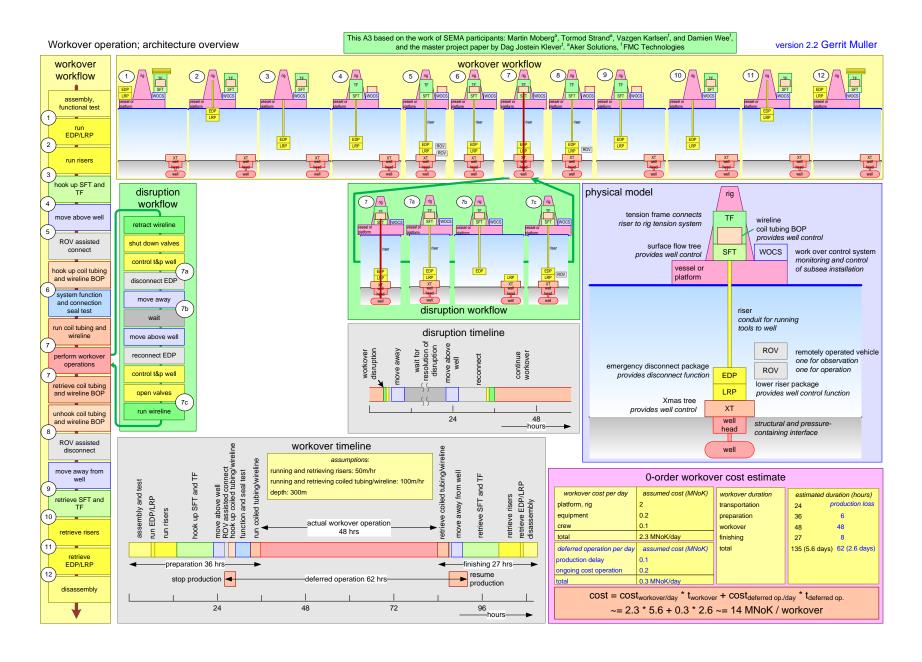
162 (6.7 days) 89 (3.7 days)

1st order cost = $cost_{workover/day}$ * $t_{workover}$ + $cost_{deferred\ op./day}$ * $t_{deferred\ op.}$ ~= 2.3 * 6.7 + 0.3 * 3.7 ~= 16.5 MNoK / workover 0-order cost ~= 14 MNoK ; disruption cost ~= 2.5 MNoK

total

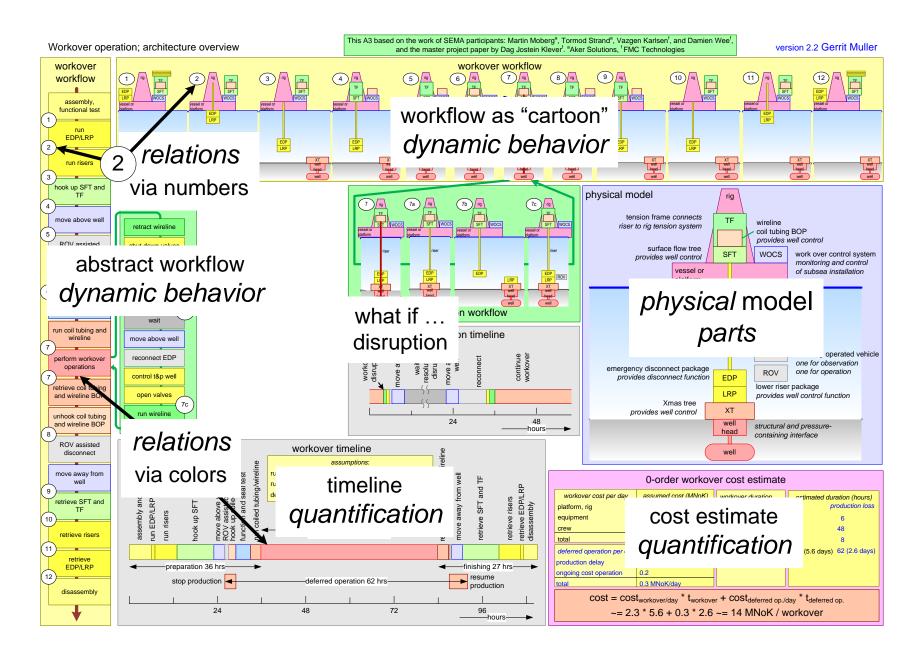


Workover Example Summary



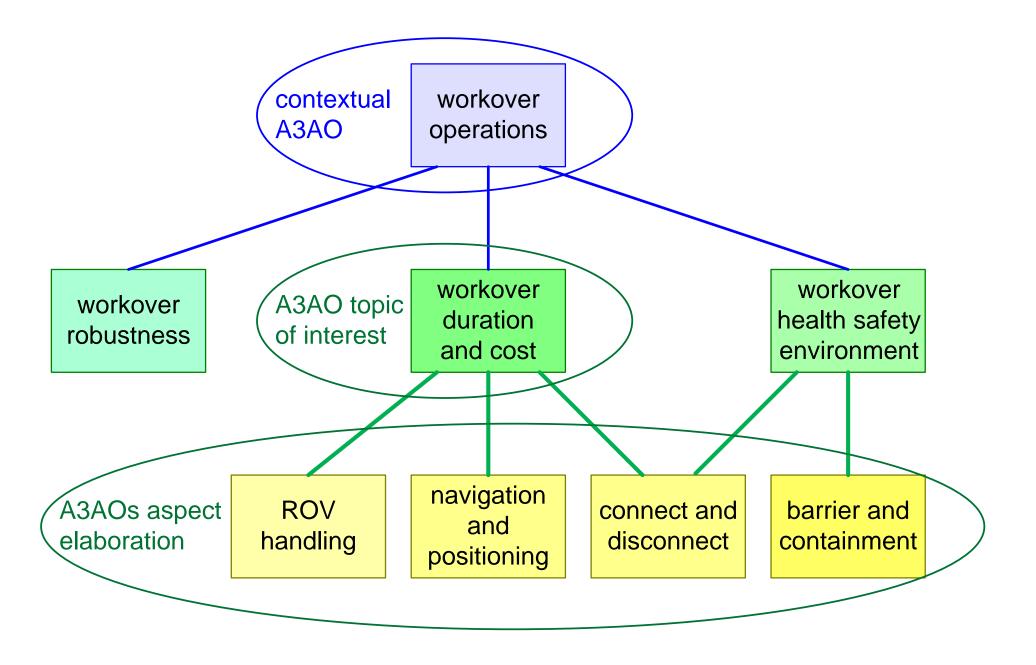


A3 Architecture Overview



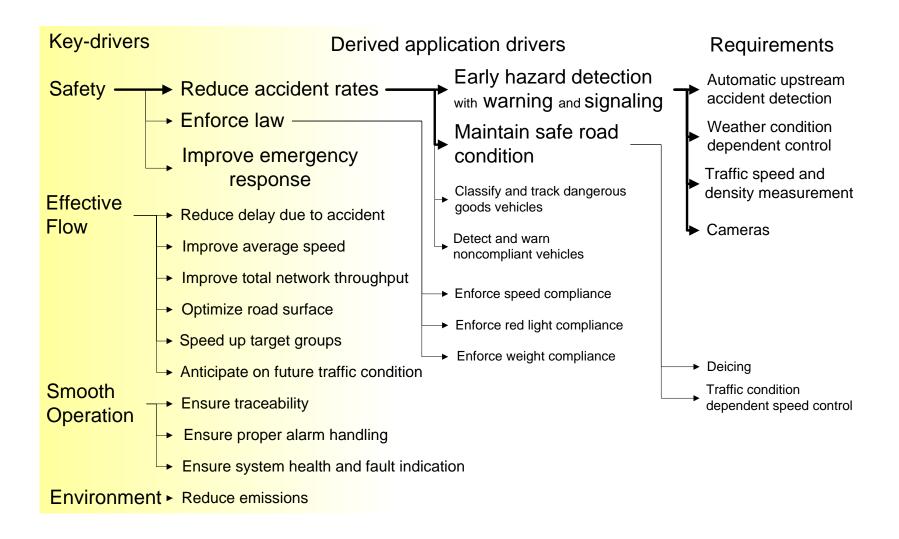


Levels of A3s





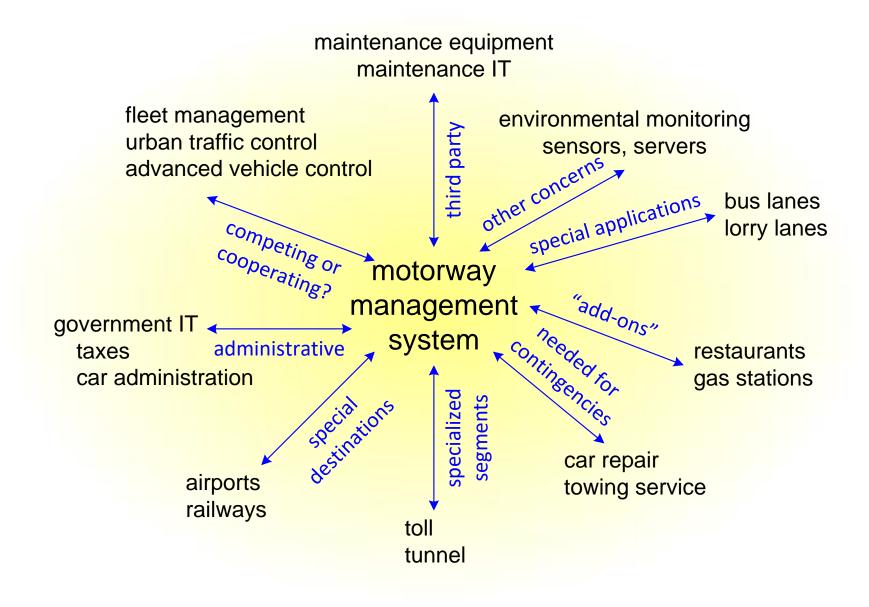
Example Graph for Motorway Management System



Note: the graph is only partially elaborated for application drivers and requirements

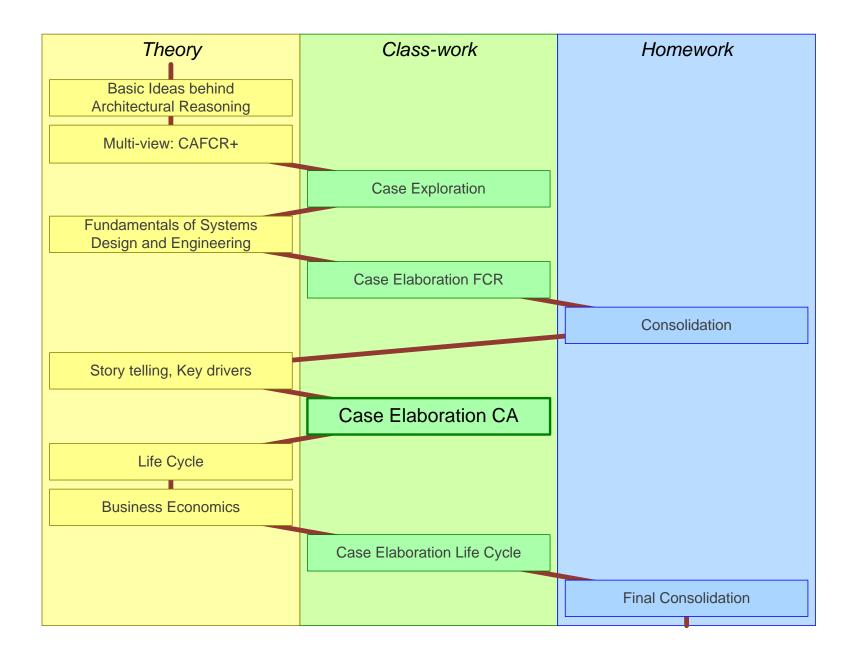


Example Context of Motorway Management System





Case Elaboration CA-views





Class-work Day 3: Elaboration CA-views

Continue second iteration by elaborating CA views

Use time-boxes of about 40 minutes

- Develop a story that helps you to understand the customer better and that facilitates analysis of specification and design
 - Verify your story against the story criteria
- Develop a customer key driver graph
 - Start with Key Performance Parameters and ask "why (is this needed)" repeatedly.

Use time-box of about 20 minutes for the remaining task

Make a context diagram



Class-work Day 3 mapped on CAFCR

Realization Customer unctional Conceptual **A**pplication Life cycle objectives 1. sketch the system-of-interest and its context 2. draw an initial design 3. make a specification 4. identify customer stakeholders 5. identify life cycle stakeholders 6. partitioning and interfaces 7. make functional design 8. define key performance 9. make performance budget 10. develop 3 alternate solutions 11. determine 5..10 criteria for comparison 12. rank 3 alternate solutions against criteria 13. Make a Story 14. Customer Key Driver Graph 15. Context diagram



Theory Block: Life Cycle

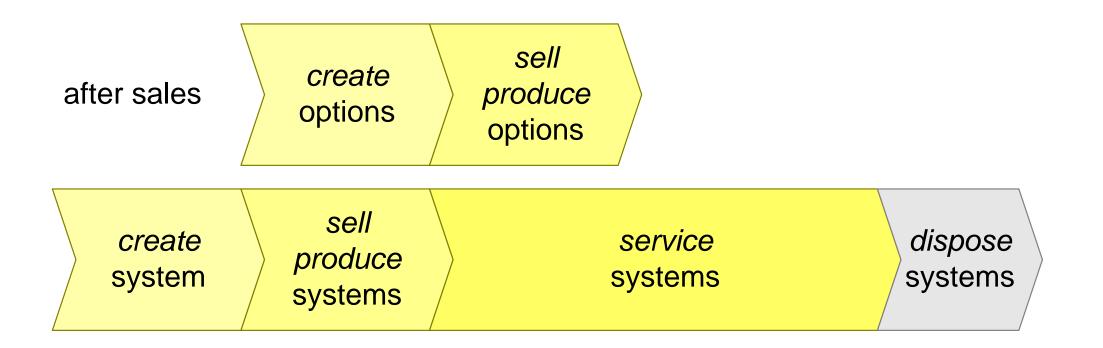
Life Cycle

Conception and Development

From Deployment to Decommissioning and Disposal

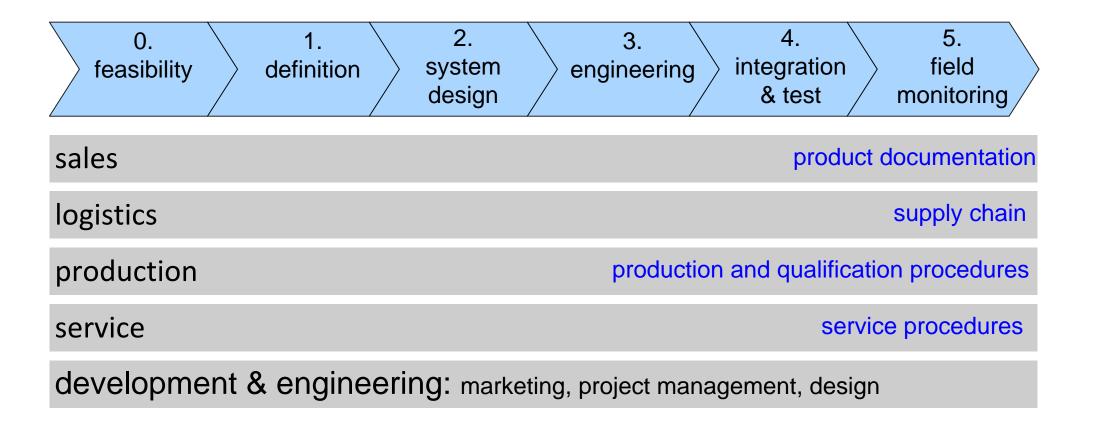


Product Life Cycle



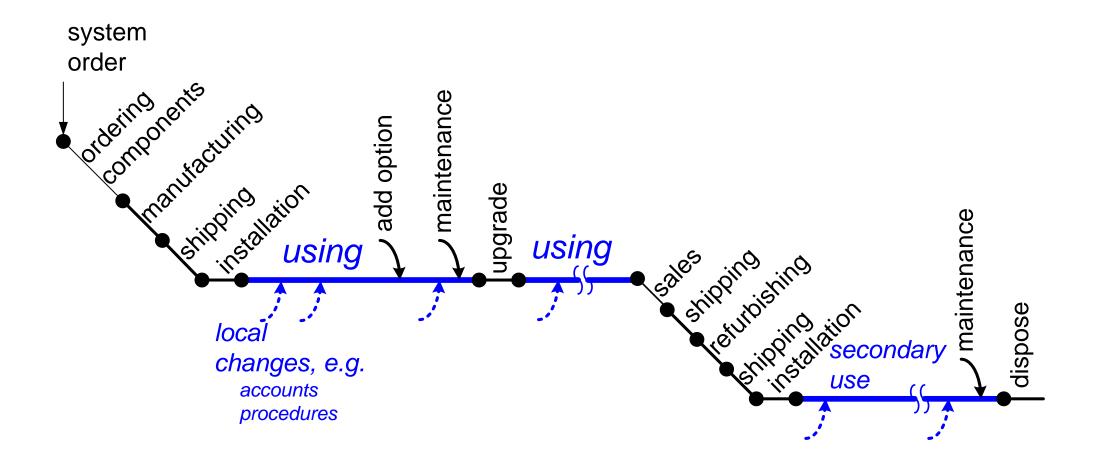


System Development





Individual System Life Cycle





Theory Block: Business Economics

Simple Cash flow model

Business models

Cost of Ownership



Expenses and Income

investment: development cost

expenses:
 purchase materials
 labour
income:
 system sales

create system

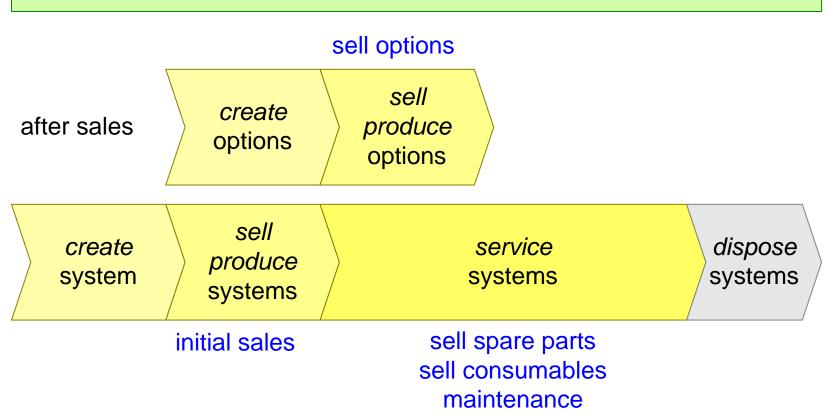
sell produce systems



Business Models

customers

sell capability (e.g. racing) increase other business (e.g. food and drink) run other business (e.g. advertisements)





services

Example Cash Flow calculation

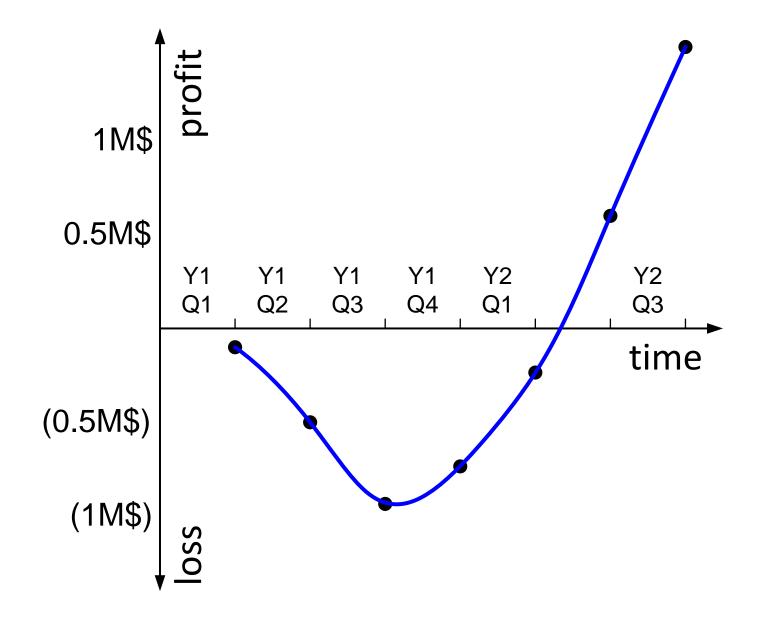
	Y1 Q1	Y1 Q2	Y1 Q3	Y1 Q4	Y2 Q1	Y2 Q2	Y2 Q3
investments	100k\$	400k\$	500k\$	100k\$	100k\$	60k\$	20k\$
sales volume (units)	-	-	2	10	20	30	30
material & labour costs	ı	-	40k\$	200k\$	400k\$	600k\$	600k\$
income	-	-	100k\$	500k\$	1000k\$	1500k\$	1500k\$
quarter profit (loss)	(100k\$)	(400k\$)	(440k\$)	200k\$	500k\$	840k\$	880k\$
cumulative profit	(100k\$)	(500k\$)	(940k\$)	(740k\$)	(240k\$)	600k\$	1480k\$

cost price / unit = 20k\$ sales price / unit = 50k\$

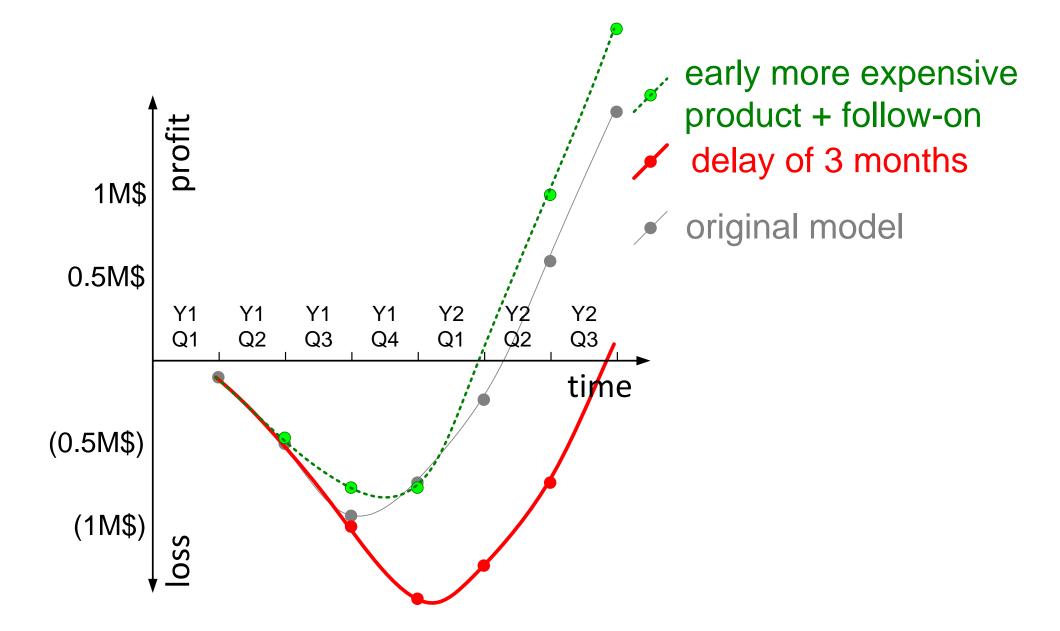
variable cost = sales volume * cost price / unit
income = sales volume * sales price / unit
quarter profit = income - (investments + variable costs)



Cash Flow as Function of Time

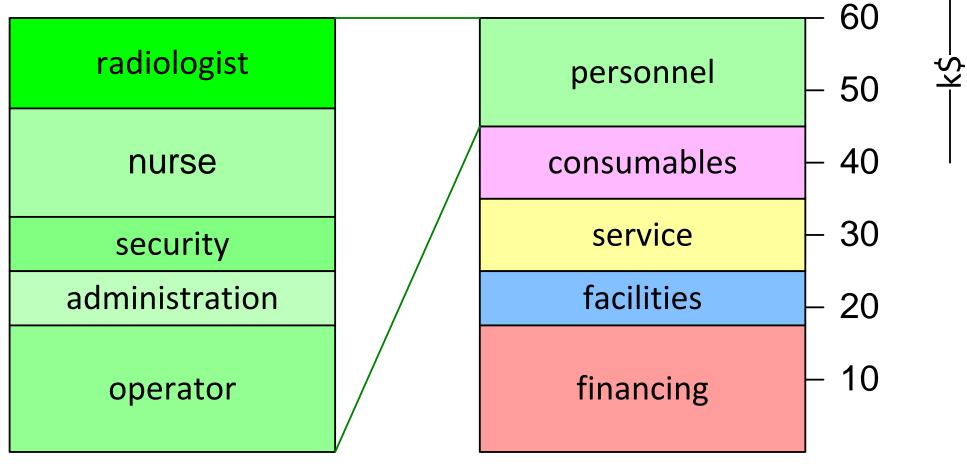






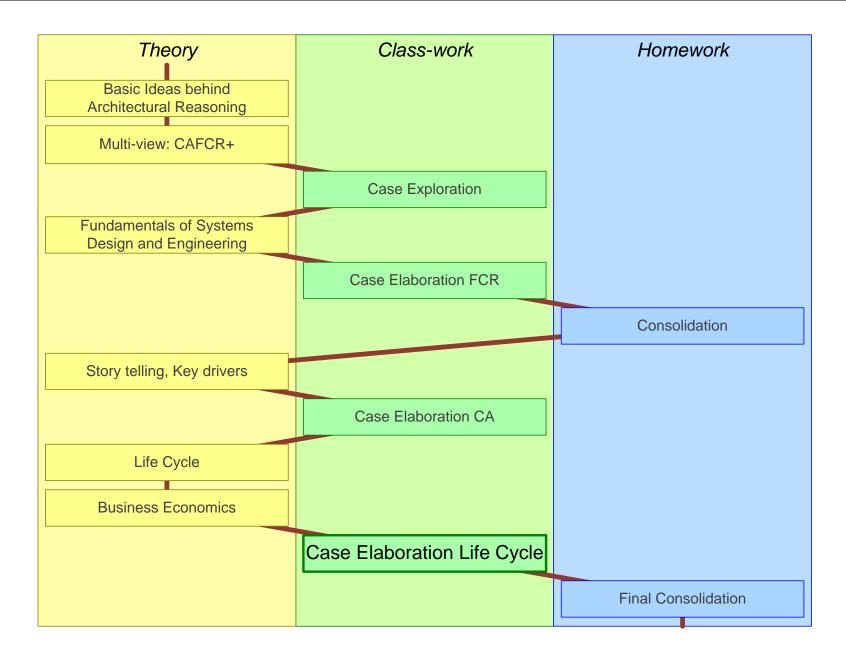


Cost Of Ownership model





Case Elaboration Life Cycle-view





Class-work Day 4: Elaboration Life Cycle

Continue second iteration by elaborating life cycle view

Use time-boxes of about 30 minutes

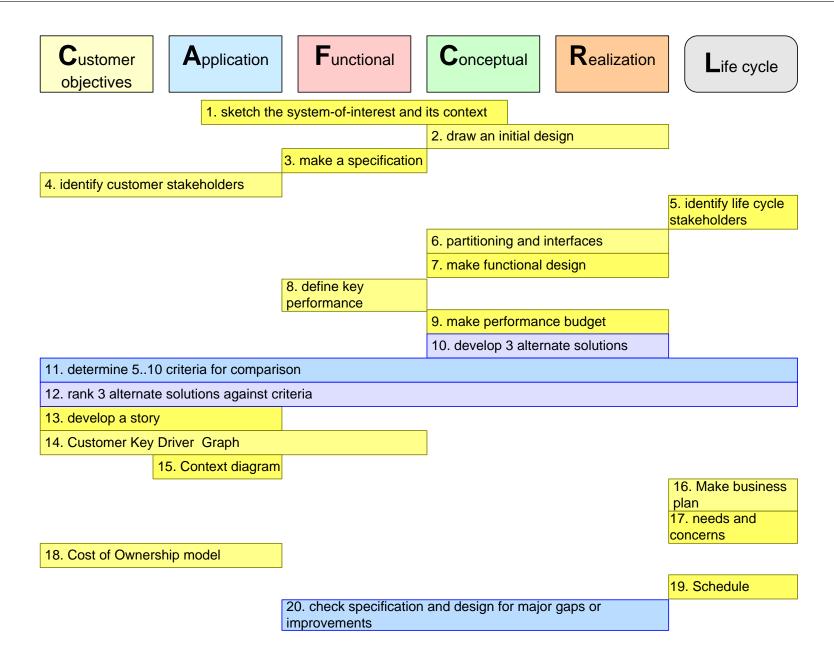
- Develop a business plan for your company
 - determine your role in the value chain
 - determine income, expenses, and investments
 - estimate cash flow as function of time
- Identify needs and concerns from life cycle stakeholders
 - determine life cycle key drivers and key performance parameters
- Make a Cost of ownership estimate for customers

Use time-box of about 20 minutes for the remaining task

Make a schedule for development and start of deployment

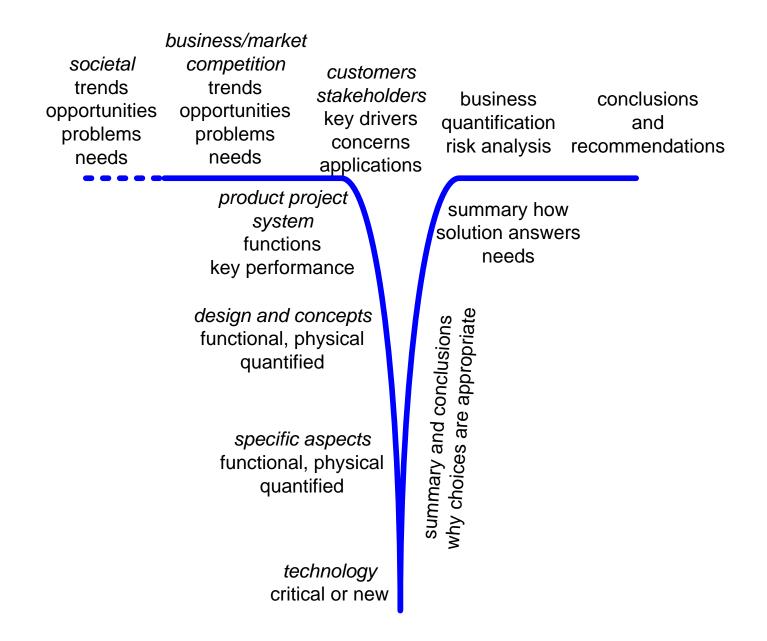


Class-work Day 4 mapped on CAFCR





T-shaped Presentation





Homework after Day 4

Check specification and design for major gaps or improvements

Transform your results in electronic form (e.g., PowerPoint or Visio)

Make a T-shaped presentation for your management, covering all 4 days; its main purpose is to make an initial go/no-go decision

Submit this presentation via Canvas

Write an individual reflection report, max 2 A4s:

What are your main learning points?

What aspects deserve most attention in next phase of your project? Explain why.

Submit this individual reflection report via Canvas



Summary Architectural Reasoning

Objective: Awareness

Make engineering students aware of:

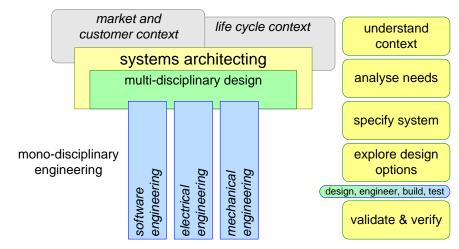
- other disciplines
- "systems" design and engineering
- customers and life cycle as contexts of the system
- the impact of needs on design decisions

Objective: Experience

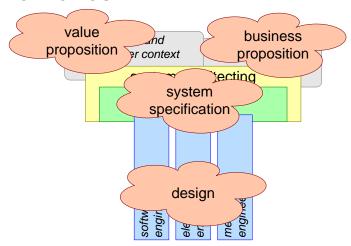
Let engineering students apply and experience:

- multiple views
- visualizations
- simplification
- iteration
- quantification

Stretch, Stretch, Stretch



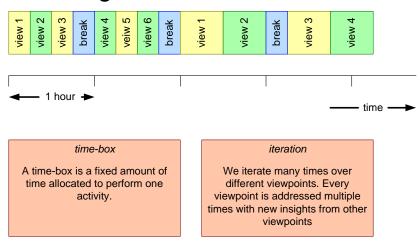
Main Deliveries



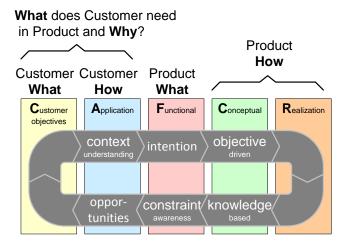


Summary CAFCR

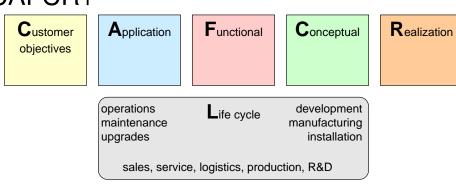
Time-boxing and Iteration



CAFCR views



CAFCR+



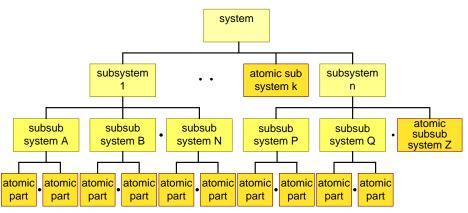
Stakeholders and Concerns



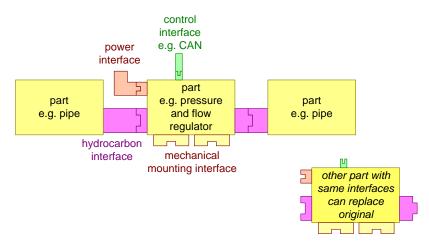


Summary Fundamentals Systems Engineering & Design

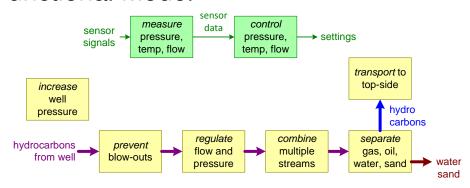
Partitioning



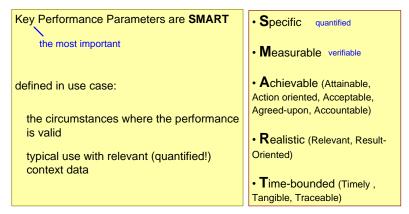
Interfaces



Functional Model



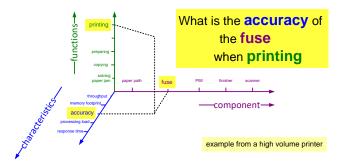
Key Performance Parameters



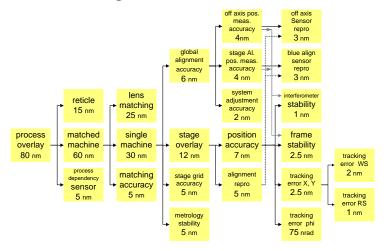
Summary Fundamentals Systems Engineering & Design (2)

Combining 3 Dimensions

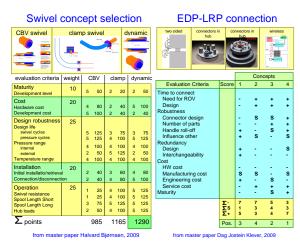
How about the <characteristic> of the <component> when performing <function>?



Technical Budget



Concept Selection

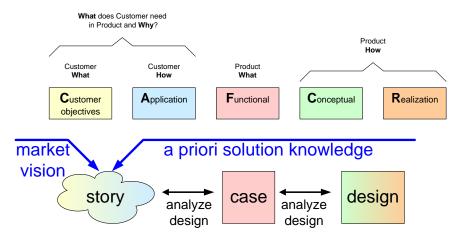


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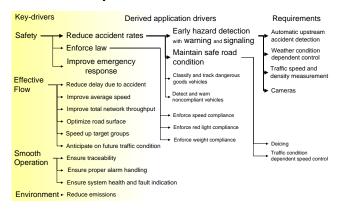


Summary Customer Understanding

Story Telling

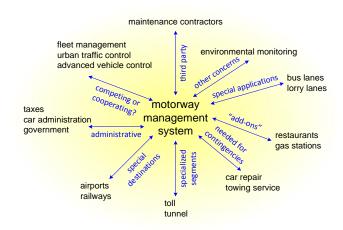


Key Driver Graph

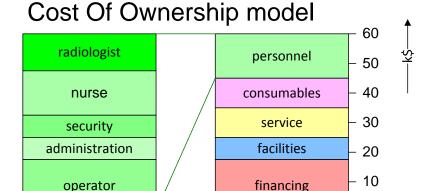


Note: the graph is only partially elaborated for application drivers and requirements

System Context



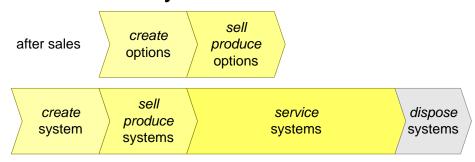
Cost of Ownership Model



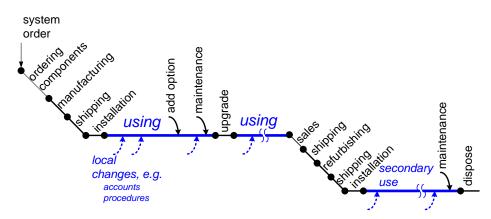


Summary Life Cycle and Business Economics

Product Life Cycle



System Life Cycle



Cash Flow

cost price / unit = 20k\$

sales price / unit = 50k\$

	Y1 Q1	Y1 Q2	Y1 Q3	Y1 Q4	Y2 Q1	Y2 Q2	Y2 Q3
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variable cost = sales volume * cost price / unit income = sales volume * sales price / unit quarter profit = income - (investments + variable costs)

Hockey Stick

